

KIM T. ASCANO

BAR WAITER/ BAR STEWARD



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PROFILE INFO

To contribute knowledge, skills and abilities to the fullest of my capability in order to achieve goals and fulfillment for both parties. For further enhancement of one self and be a good peer to my fellow colleagues without affecting duties and responsibilities given to me.



EDUCATION

- June 1991 - October 1997

Bachelor of Science Major in Hotel and Management

San Sebastian College Recoletos Manila, Philippines



MY SKILLS

Attention to detail	<div style="width: 80%;"></div>
Complaint resolution	<div style="width: 70%;"></div>
Effective Team Player	<div style="width: 85%;"></div>
Multi-tasking abilities	<div style="width: 80%;"></div>
Cash Handling	<div style="width: 75%;"></div>
Friendly and Approachable	<div style="width: 90%;"></div>
Customer service-oriented	<div style="width: 95%;"></div>



ACHIEVEMENTS

- Building Effective work relationship/management
- Chemical Awareness
- Food and Beverage Operation
- Basic Firefighting
- Chef's on Parade (Waiters relay) Silver Medal
- JR Varsity (NCAA) Basketball



WORK EXPERIENCE

Oriental Palace Hong Kong Dimsum

Bartender
Nov. 2016- Oct. 2018

- Meet and greet customers. Plan and present bar menu. Take orders and serve snacks and drinks. Prepare and serve a variety of alcoholic and non-alcoholic beverages. Assess customers' needs and preferences and make recommendations.

Torres Catering Services

Waiter/Bartender
Sept. 2011- Sept. 2014

- Responsible for beverage service and sales in the work station that is assigned in the public bar or lounge. Serve food and beverages in a timely and efficient manner.

Philippine Transmarine Carriers (PTC) (Legend of the Seas)

Bar Server
May 2010 - July 2010

- Handling guests at the bar, clearing and setting tables, serving food. Ensure that food and drinks meet quality standards. Maintains a clean and organized serving area.

Princess Cruise Line (Caribbean Princess)

Bar Steward
Nov. 2006 - Aug 2007

- Responsible for promoting and maximizing beverage sales in the workstation assigned. Follows and ensures that the company beverage service standards are being adhered.

Princess Cruise Line (Island Princess)

Bar Steward
Dec. 2005 - Aug 2006

- Ensures that all beverage stocks in the bars and pantries are used, stored and accounted in following company policies and guidelines. Provides prompt, attentive and courteous service to every guest in the assigned station

Princess Cruise Line (Star Princess)

Utility F&B
Aug 2003 - June 2004

- Responsible for Disposing waste and maintains cleanliness in workspaces. Takes the order of supervisor/Bartender in the seller.

Hyatt Regency Manila, Philippines

Banquet Waiter
Mar 1995 - Mar 2000

- Greet customers in a friendly and welcoming manner. demonstrates menu knowledge, upsells specialty items, takes orders from and to the guest. Setting up the table and all the utensils required on the dining table.