

Kimberly Dantes

Food Service Supervisor

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#3-35 Harlington Crescent, Halifax,
NS Canada B3M 3M9

EDUCATION

Bachelor of Business Administration

The Philippine Women's University
2020-2024

Bachelor of Secondary Education Major in General Science

Rizal Technological University
2006-2007

EXPERIENCE

Food Service Supervisor 2023- present

Little Caesar's Pizza, Halifax NS, Canada

Managing and supervising all front and back of the house restaurant operations. Direct and coordinate the activities of staff to ensure that they are given appropriate tasks and ensure an optimal customer experience, while ensuring compliance with food health and safety regulations and resolve customer complains. Handling cash, reconciling and maintaining daily paper work.

Food Counter Attendant 2021- 2023

Live Sushi Bar, Amman Jordan

Preparing cash drawer, posting orders on the system, generating bills and collecting them while recording all monetary transactions with precision. Maintaining daily, weekly and monthly sales reports. Preparing food orders and ensuring high quality customer service and satisfaction.

Captain Waitress 2021-2021

Segafredo Zanetti, Amman Jordan

Taking order and serve food and beverage to customers in a timely, courteous, efficient and accurate manner while ensuring customer satisfaction.

In room dining order taker/ Restaurant Server 2021-2021

Landmark Hotel, Amman Jordan

Responsible for answering all telephone calls and prioritizing said calls. Maintaining all room service SOP's are followed. Process customer's bills promptly and accurately and follows Hotel cash and credit card handling policies.

SKILLS

- Exceptional interpersonal communication
- Time management
- Good food and beverage skill
- Superior customer service skills along with the capability of working autonomously and as a part of a team.

LANGUAGE

English Advance Arabic (Good)

CERTIFICATIONS

SafeCheck Canada Advanced
Food Safety Certification

USAID Jordan Certificate: Pathways to
Professionalism Program in Food and
Beverage Service Level 2