

JEFFREY C. TOBIAS

#1715 Francesca Royale Condominium, Brgy, Old Sauyo, Quezon City,
Manila, Philippines

EMAIL ADDRESS: chieneelaiza06@gmail.com

CELLPHONE NO: +(63) 976-045-0131



WORKING EXPERIENCE:

CF SHARP CREW MANAGEMENT

Oceania Cruises

Sommelier

January 2022-August 2023

- Possess thorough knowledge of the full wine list in order to assist guests with choices, make recommendations, and up sell. Advise guests on wine selection in articulate, affable and friendly manner displaying professional salesmanship.
- Assist the Head Sommelier in preparing the restaurant for service every morning and afternoon to ensure guest satisfaction.
- Assist with the setting up of wine tasting and any other relevant activities.
- Control the in-use stock inventory in his/ her beverage outlet.
- Promote, set up and organize wine events.
- Possess knowledge of bar set ups, cocktail presentations and standard cocktail recipes/garnishes.
- Possess awareness of targets, costs and monitoring procedures.
- Provide ideas to maximize beverage revenues and minimize costs.
- Possess knowledge of the revenue aspects of the operation.
- Ensure cost-effective operation of department.
- Minimize operating expenses without affecting product standards delivered to the guests.
- Conduct inventory checks when required.

CF SHARP CREW MANAGEMENT

Oceania Cruises

Bar Waiter

August 2019-April 2020

- Minimize operating expenses without affecting product standards delivered to the guests.
- Conduct inventory checks when required.
- Comply with Breakage Prevention Requirements and ensure procedures are followed at all times
- Ensure guest satisfaction measured by Guest Digital Survey
- Ensure that assigned area is properly stocked, set up, and open as scheduled.
- Report any issue that needs attention to the Head Bartender/Bartender.
- Have a comprehensive knowledge of overall beverages and good understanding of wines.
- Monitoring guest flow in public areas to ensure that beverage services and canape service are attended to for all guests
- Possess ability to promote, sell, up-sell and recommend bar events to the guests.

- Revenue generator- individual sales and beverage packages
- Provide ideas to maximize beverage revenues and minimize costs.
- Assist with inventories and requisitions to restock bar items.
- Assist in the control of in-use stock inventory in all beverage outlets.

CF SHARP CREW MANAGEMENT

Oceania Cruises

Deck Steward

August 2018-July 2019

CF SHARP CREW MANAGEMENT

Oceania Cruises

Galley Utility

January 2017-July 2018

JEBSEN MARITIME COMPANY

Galley Utility

March 2016 – October 2016

P&O CRUISES – VENTURA, MAGSAYSAY MARITIME CORP.

F&B Assistant

March 2015 – January 2016

VIKINGS: LUXURY-BUFFET RESTAURANT

Bar Man

Team Leader

SM Megamall

March 2014 – October 2014 Responsible for daily operation at the bar area, mis en place, checking, organizing and ordering of stocks. Replenish of back-ups, equipments in the bar. Making fruit shakes, juices and special house mixes (milk tea, coffee, liquors) Forecasting, based on the reservations and daily average walk-in at the restaurant and manpower scheduling.

VIKINGS: LUXURY-BUFFET RESTAURANT

Bar Attendant / Bar Man

SM North Edsa

February 2013 – March 2014

Responsible for daily operation at the bar area mis en place, checking, organizing and ordering of stocks. Replenish of back-ups, equipments in the bar. Making fruit shakes, juices and special house mixes. Forecasting, based on the reservations and daily average walk-in at the restaurant and manpower scheduling.

TEXAS ROADHOUSE GRILL

Food Server/Shift Leader

Bonifacio High Street, Taguig City

September 2011 – April 2012

As a shift leader, responsible in monitoring the flow of the guests, all the back-up for beverage area. Communicating to the team leader, Manager and to the kitchen supervisor. As a server we do sequence of service in order taking, upselling house specialties / best seller, bussing tables ensuring the high level of customer satisfaction and giving them excellent service.

GOLDLAND MILLENIA SUITES

Food and Beverage Department

Pasig City

OJT

On-call Banquet Waiter

February 2011 - May 2011

Responsible for the set-up of the function room based on the BEO (Banquet Event Order). Ensures to be keen in every details stated in the beo, bussing tables, attending to the client's needs.

THE FRENCH BAKER

Service Crew/Baker

Robinsons Galleria

May 2010– October 2010

(Working student)

We do shifting of tasks, as a baker, responsible for baking the breads, mis en place, cleanliness and observe proper sanitation of the working area. As a service crew, responsible for ordered food to be served, mis en place of flat wares, condiments area, bussing tables, maintains the cleanliness of the dining area and attending to the guests needs.

EDUCATIONAL BACKGROUND

TERTIARY: Asian College of Science and Technology

Hotel and Restaurant Services

2009-2011

SECONDARY: Arellano University Plaridel High School

2004-2005

SEMINARS ATTENDED:**TGIF**

Quezon City, Philippines
February 2011
Bartending

DAYS INN HOTEL

Tagaytay City, Philippines
March 2010
Hotel Familiarization

MANILA DIAMOND HOTEL

Pasay City, Philippines
October 2009
Hotel Familiarization

CERTIFICATES:**EXCELLENT SERVICE**

March 2012
Texas Roadhouse Grill

BARTENDING NCII (TESDA)

March 2011

BREAD AND PASTRY PRODUCTION NCII (TESDA)

October 2010

COMMERCIAL COOKING NCII (TESDA)

September 2010

HOUSEKEEPING NCII (TESDA)

October 2009

PERSONAL INFORMATION

- Date of birth: November 06, 1987
- Place of Birth: Mandaluyong City
- Age: 37 years old
- Civil Status: Married
- Height: 5'7"
- Religion: Roman Catholic
- Dialect/Language and Written or Spoken: English and Tagalog
- Passport # : P5978431B
- C1D US Visa: 20190522710004

CHARACTER REFERENCE:

DAISY H. TUBIL

Sales Manager

RCGI GROUP CONCEPT

0939-330-3700

KATE U. ASUNCION

Business Development-Sales Manager

GREAT SIERRA DEVELOPMENT CORP.

0917-860-5283

AILEEN N. PALMA

Dining Supervisor – Marugame Udon

TORIDOLL HOLDINGS CORPORATION

0998-535-7387

I hereby certify that the above information is true and correct to the best of my knowledge and belief.



JEFFREY C. TOBIAS