

APRIL JOY D. RAMOS

 Brgy 31 Sideg, Paoay, Ilocos Norte
 09925191348
 ramosaid40@gmail.com



OBJECTIVES

A highly motivated and hardworking individual looking for a challenging position in a reputed organization where I can learn new skills, expand my knowledge, and leverage my learnings.

EDUCATIONAL BACKGROUND

TERTIARY Mariano Marcos State University
Bachelor of Science in Hospitality Management
Brgy. 16 Quiling Sur, City of Batac, Ilocos Norte
2013 – 2017

SECONDARY Paoay National High School
Brgy. 20 Paratong, Paoay, Ilocos Norte
2009 – 2013

ELEMENTARY Paoay East Central Elementary School
Brgy. 13 Dolores, Paoay, Ilocos Norte
2004 – 2009

QUALIFICATIONS

- Team Leadership Skills, Strong verbal and Communication skills
- Self-propelled and can work under minimum supervision
- Multitasking person and can work for a long period of time
- Knowledgeable in MS Word, MS Powerpoint, MS Excel, and other MS Office
- Willing to try new things and improving efficiency on assigned task.
- Ability to adapt to constantly changing environments.
- Ability to follow directions, policies and procedures.
- Computer literate performer, with software proficiency and covering wide variety of applications
- Enthusiastic, fast learner, eager to meet challenges and quickly assimilate new concepts

ACTIVITIES ATTENDED

TRAINING On The Job Training
Fort Ilocandia Resort Hotel
Brgy. Calayab, Laoag City
February 28- April 1, 2017

On The Job Training
Astoria Plaza
15 J. Escriva Drive, Pasig City
January 23 –February 20, 2015

On The Job Training
Playa Tropical Resort Hotel
Brgy. Gaang, Currimao
June 2015 - October 2015

Sangguniang Kabataan Mandatory Training
Kalipi Training Center, Batac City
May 24, 2018

SEMINARS

(ASSET) Agent Self- Paced Systems Training
Mariano Marcos State University
October 15, 2014

Hotel Property Management System
MMSU Function Hall Batac City, Ilocos Norte
March 24, 2015

Personality Development
SU Function Hall Batac City, Ilocos Norte
March 24, 2015

1st Hospitality Management Convention and Exhibit
Teatro Ilocandia Batac City
February 26- 27, 2015

Food and Beverage (Astoria Hotel and Resort)
MMSU Function Hall Batac City, Ilocos Norte
November 19, 2013

Molding Future Hospitality Practitioners
MMSU Teatro Ilocandia
City of Batac, Ilocos Norte
February 26, 2015

CERTIFICATIONS

NCII (TESDA)
Food and Beverage Services
May 20, 2016

NCII (TESDA)
Housekeeping
July 19, 2016

NCII (TESDA)
Bread and Pastry Production
August 18, 2018

WORK EXPERIENCE

Cashier
Smoke Bar and Restaurant
October 2017 – May 2019

Customer Service Representative
Foundever
June 20, 2022 – October 31, 2023

PERSONAL INFORMATION

Date of Birth : April 10, 1997
Place of Birth : Paoay, Ilocos Norte
Age : 27
Civil Status : Single
Nationality : Filipino
Religion : Aglipayan
Sex : Female
Language Spoken : Iloco, Tagalog, English,
Father's Name : Herminio A. Ramos
Mother's Name : Loida C. Ramos

REFERENCES

Mrs. Grace Fernandez Coach/Team Manager
Foundever Baguio
09307831355

Mr. Terser Parado Learning Specialist
Foundever Baguio
09391554949

Mr. Delson Carimpal Quality Analyst
Foundever Baguio
09093563247

I hereby certify that above information is true and correct to the best ability and knowledge.

APRIL JOY D. RAMOS
APPLICANT