

# Ernie S. Manguerra

## Automotive Technician

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### CAREER SUMMARY

GMC Light truck mechanic with over 16 years of experience in diagnosing and repairing a wide range of automotive issues, performing maintenance, troubleshooting, repair, and services. Motivated, hardworking, reliable, and productive. Proven ability to deliver high-quality work and customer satisfaction. Extensive hands-on experience in engine and transmission repairs and replacement.

### EMPLOYMENT HISTORY

#### **M.S. & R.Y. Behbehani Co., State of Kuwait ([www.ebehbehani.com](http://www.ebehbehani.com))**

**Automotive Technician** - February 2008 – Up to the present

- Diagnoses, disassembles, and overhauls V8 engine, V6 engine, and 4 & 6-inline engine.
- Diagnoses, disassembles, and overhauls automatic transmissions such as 4L60-E, 4L80E, 6L80, 6L90, and 6T70/75.
- Maintains and ensures quality service through General Motors (GM) diagnostics procedures and recommendations.
- Updates skills & knowledge in automotive diagnosing via GM's posted bulletins and campaigns through all General Motors Vehicles.
- Performs routine maintenance tasks such as oil changes, filter replacements, tire rotations, and brake inspections to ensure vehicle longevity.
- Repairs or replaces malfunctioning components using appropriate tools, enhancing overall vehicle functionality.
- Participates in continuous training and professional development activities to maintain knowledge of rapidly advancing automotive technologies.
- Increases revenue through upselling of additional services and products during customer interactions.
- Increases customer satisfaction by providing timely and accurate estimates for repair costs.
- Ensures safety compliance by performing routine inspections on all vehicles in the shop.
- Enhances vehicle performance by conducting comprehensive diagnostics and implementing appropriate repairs.
- Manages workflow within the shop to ensure timely completion of tasks and optimal resource allocation.

#### **Kharafi National, State of Kuwait ([www.kharafinational.com.eg](http://www.kharafinational.com.eg))**

**Lead Mechanic / Oil Changer** – October 2005 – October 2007

- Handled automotive mechanical breakdowns including under chassis repair.
- Maintained vehicle top performance before and after each usage.
- Performed frequent tune-ups and check-ups.

#### **RAPIDE Auto Service Center, Makati City Philippines**

**Auto Mechanic** - April 2004 – August 2005

#### **Almeda Construction and Equipment Rental Company, Philippines**

**Driver Mechanic** - April 2002 – May 2003

#### **Mechanic 911 (Hagar Towing Service) Philippines**

**Auto Mechanic** - July 1998 – April 2002

## EDUCATION

### Automotive Technology

Don Bosco Technical Institute. Vocational School  
Makati City, Philippines. Graduated: October 1998

Holy Rosary Academy. High School  
San Agustin Romblon, Philippines. Graduated: March 1994

## SKILLS

- Valid Driver's License
- Safety Awareness
- Time management
- Estimating Work
- Customer service Oriented
- Team Leadership Abilities
- Reliable and dedicated
- Suspension and Alignment
- Heating and Air Conditioning
- Rebuilding Engines
- Repairs Transmission
- Welding and Fabrication

## CERTIFICATION & AWARDS

- Certified Mech/Elect/Body repair specialist
- Employee of the Month & Teamwork (February, June & July 2014)
- Employee of the Month (May, October & November 2013)
- Employee of the Month & Teamwork (April, June, July & October 2012)
- Employee of the Month (January 2011)

## REFERENCES

### Mukadam Imtiyaz Ali

Service Advisor at M.S. & R.Y. Behbehani Company  
mukadamimtiyas@gmail.com  
+965 99148750

### Benny P. Yacob

Workshop Supervisor at M.S. & R.Y. Behbehani Company  
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### Pankaj Kumar Sevak Pradeep

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