

Danica Anah N. Baterzal

danicairisbenoq@gmail.com

+639182691850



INFO

Date of Birth:
November 28, 1982
Place of Birth:
Caloocan city Address:
Blk 9 Lot 40 Lumina Homes
Brgy Pagala Baliuag Bulacan
Height: 5'3"
Weight: 70kg
Religion: Catholic
Nationality: Filipino
Civil Status: Married
Spouse's Name:
Deo R. Baterzal
Daughter's Name:
Dominique Iris N. Baterzal
Son's Name:
Deus Dominic N. Baterzal

Fully Vaccinated: AstraZenica

OBJECTIVE

To be able to work in a well established company, to serve as their asset where my abilities and capabilities can be fully developed and applied.

EDUCATION

Alternative Learning System
(ALS) February 26, 2006
(Passed Secondary Education)

San Jose Academy

High School
1995 - 1998
Graduated

San Jose Academy

Elementary
1989 - 1995
Graduated

SKILLS

Can work under pressure
Can multitask
Self Motivated Multitasking Abilities
Computer Literate

WORK EXPERIENCE

ACQUIREBPO

Lower Ground Floor, Worldwide Corporate Center,
Left Wing, Shaw Blvd, Mandaluyong, 1552 Metro
Manila
Start of employment
July 11 2022 until May 30 2023

Technical specialist for Foxtel
.General inquiry
.Create technical case
.Advance troubleshooting
.Activation

Teleperformance BPO

EDSA CENTRAL, IT CENTER 2,
United Street, Cor. EDSA, Greenfields,
Mandaluyong, Philippines
Start of employment
October 21, 2019 – February 12, 2022

Technical Support Representative
Customer Representative for Telecommunication
. General inquiry
. Payment
. Basic troubleshooting
. Create technical case
. Advance troubleshooting
. Activation

FaymeCurt Catering Service and Party Needs

756 FDR 2 Street Bagong Kalsada,
Bacog
ASSISTANT COOK
Service Crew and Helper
January 2012 – March 2017
.Testing new dishes
Preparing necessary ingredients
. Cleaning duties around the kitchen

TRAININGS AND SEMINAR

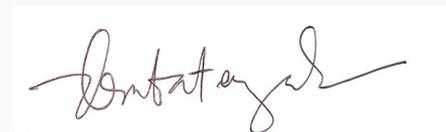
Japan Foundation:
Japan Foundation Test for
Basic Japanese Prometrics
(Passed)
September 14, 2019

Japan Foundation Food
Service Test Prometrics
(Passed)
November 17, 2019

CHARACTER REFERENCES:

- Mrs. Daisy B. Hipolito (Owner)-
FaymeCurt Catering Service and
Party Needs
756 FDR 2 Street Bagong Kalsada,
Bacog
Daanghari, Navotas City
- Mrs. Joelyn Santos
AcquireBpo Asia
Account Supervisor
WCC Shaw Boulevard,
Mandaluyong City, Philippines
- Ms. Maura Francisco-
Teleperformance BPO
Account Manager
Teleperformance Philippines
EDSA CENTRAL, IT CENTER 2,
United Street, Cor. EDSA,
Greenfields, Mandaluyong City
,Philippines

I HEREBY CERTIFY, that the
above mentioned information
are true and correct according
to the best of knowledge and
belief.



Danica Anah N. Baterzal