



AYRO EMIL M. FRANCISCO

Trust and Safety Associate

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Bacoor, Cavite

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EDUCATION

College
2011 - 2013
Aircraft Maintenance

Wide Aero School of
Aviation



SKILLS

- Collaboration
- Proficient in Microsoft Office
- Content Moderation
- Proficient in Google Workspace
- Analytical and Problem solving skills
- Researcher for Play-to-earn games in Metaverse/NFT/Blockchain



CAREER SUMMARY

Trust and Safety Associate

Accenture

October 2022 - Present

- In my role as a Trust and Safety Associate, I am tasked with analyzing and reviewing developer profiles, mobile and tablet applications, and their content. Additionally, I am responsible for investigating, escalating, and resolving any issues that are reported by users such as violation of the platform's policy.

Production Engineer

Danam Philippines Inc.

May 2019 - January 2022

- Supervises manufacturing and productivity, including developing work standards, optimizing processes, executing LEAN techniques, developing measurement systems, performing machine operation and maintenance, conducting quality assurance and equipment inspections, and implementing 5S practices. The work environment is fast-paced.



FREELANCE AND ON-THE-JOB TRAINING

Junior Lead

Accenture

November 2022 – June 2023

- As a Junior Lead, I develop leadership skills while also contributing to the success of the project. I worked closely with my lead and senior team members to learn from their expertise and gain valuable experience in managing tasks and resources. My roles involved coordinating team members, and ensuring that team goals are achieved.

Discord Moderator

Discord

May 2019 – October 2022

- Responsibilities include monitoring accounts, reviewing processes, ensuring compliance, enforcing community rules, moderating conversations, responding to inquiries, keeping the community organized, fostering positive discussions, and promoting a friendly atmosphere.

Attendant

Family owned cafeteria

March 2013 – December 2017

- My duties include cleaning utensils, equipment, storage, and food preparation areas to maintain sanitary conditions. The work areas and food items are inspected, and proper body mechanics and cleaning procedures are used to prevent accidental injuries to self and others. Additionally, food and beverage items are arranged.

Sheet metal worker and Cabin mechanic

Wide Aero Aviation Services Corp. (WAASCO)

May 2012 – September 2012

- During my OJT, I was working with sheet metal or nonmetallic material, including selecting materials, measuring and marking dimensions, drilling holes, installing sheets with frameworks, fabricating and altering parts on-site, maneuvering large parts, and fastening seams or joints using various methods.