



# PRINCESS DIANNE SOMBILON

SOFTWARE QUALITY ASSURANCE TEAM LEADER

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Philippines

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## ABOUT ME

Dynamic Software Quality Assurance Team Leader with a year of hands-on experience at Aruze Global Shared Services Philippines. Adept in Manual Software Testing, Time Management, and Critical Thinking. BS in IT with a Business Analytics major eager to leverage my skills in new technologies and thrive under pressure.

## EDUCATION

### BS IN INFORMATION TECHNOLOGY MAJOR IN BUSINESS ANALYTICS

Batangas State University - JPLPC  
Malvar Campus /  
Malvar, Batangas /

## SKILLS

TIME MANAGEMENT

ABLE TO LEARN NEW TECHNOLOGIES

KNOWLEDGEABLE IN MANUAL  
SOFTWARE TESTING

CRITICAL THINKING

HANDLING PRESSURE

COMMUNICATE EFFECTIVELY

WILLING TO BE TRAINED

## LANGUAGES

ENGLISH

## WORK EXPERIENCE

### EMPIRE SHARED SERVICES

PHILIPPINES INC.  
Northgate Cyberzone  
Filinvest City 1781,  
Alabang, Muntinlupa,  
Metro Manila,  
Philippines  
Sep 2023 - Present

#### Software Quality Assurance Supervisor

Executes test cases under varying circumstances. Detects, logs and reports program bugs and glitches. Documents and evaluates test results. Reviews test procedure and creates test cases. Managing the day to day activities of the team. Developing and implementing a timeline to achieve targets. Delegating tasks to members. Conducting training of team members to maximize their potential. Motivating the team to achieve organizational goals.

ARUZE GLOBAL  
SHARED SERVICES  
PHILIPPINES  
Sto Tomas Batangas  
Present

#### Software Quality Assurance Tester

- Executes test cases under varying circumstances.
- Detects, logs and reports program bugs and glitches.
- Documents and evaluates test results.
- Reviews test procedure and creates test cases.

ARUZE GLOBAL  
SHARED SERVICES  
PHILIPPINES  
Sto Tomas Batangas  
Present

#### Software Quality Assurance Team Leader

- Executes test cases under varying circumstances.
- Detects, logs and reports program bugs and glitches.
- Documents and evaluates test results.
- Reviews test procedure and creates test cases.
- Managing the day to day activities of the team.
- Developing and implementing a timeline to achieve targets.
- Delegating tasks to members.
- Conducting training of team members to maximize their potential.
- Motivating the team to achieve organizational goals.

PRIME MICRO  
ELECTRONICS  
PHILIPPINES INC.  
Sto Tomas City  
Present

#### Quality Assurance

- Time management, Able to learn new technologies, Knowledgeable in Manual Software Testing, Critical Thinking, Handling Pressure, Communicate Effectively, Willing to be trained.