

MARINELLA R. NATANAUAN

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OBJECTIVE

To seek challenging work with an opportunity to enhance further gained knowledge, to be trained and experience new challenges, meet new interesting individual, and work positively interact new co-employees and to advance self-status financially and job wise.

EDUCATIONAL BACKGROUND

S.Y. 2017- 2021	Batangas State University-JPLPC Malvar Campus Bachelor of Science in Hotel and Restaurant Management <i>Tertiary</i>
S.Y. 2011- 2015	Tanauan School of Fisheries Brgy. Ambulong Tanauan City, Batangas <i>Secondary</i>
S.Y. 2006- 2011	Cale Elementary School Brgy. Cale Tanauan City, Batangas <i>Primary</i>

PERSONAL DETAILS

Date of Birth	:	February 11,1999
Place of Birth	:	Tanauan City, Batangas
Sex	:	Female
Nationality	:	Filipino
Religion	:	Roman Catholic
Civil Status	:	Single
Weight	:	60 kgs.
Height	:	5'4

SKILLS

- Ability to work under pressure
- Proper time management
- Dedicated and hardworking
- Flexible in dealing with different people
- Fast-learner and has a willingness to be trained

SEMINAR'S, CLASS AND TRAINING ATTENDED

Advanced Shift Leadership Course

Dr. GTY Learning and Development Center, Philippines

September 25-28,2023

Dean's Lister

PDS & PRODUCT APPRECIATION CLASS

McDonald's Bay Laguna, Philippines

February 16,2022

Shift Leadership Transition Course

McDonald's, Philippines

September 6, 8 & 9, 2022

Dean's Lister

Food Safety Course

McDonald's, Philippines

September 5, 2022

McDonald's Tanauan Hi-Way (360 hrs.)

McDonald's Tanauan City, Batangas, Philippines

February to April 2021

Microtel Inn and Suites by Wyndham (240 hrs.)

FPIP Santo Tomas Batangas

June to July 2019

11th Eduk Circle International Convention on Tourism and Hospitality Industry

AFP Theater Camp Aguinaldo, Quezon City

September 23,2018

Seminar on Housekeeping and Food Service Procedure

The Oriental Hotel, Legazpi City, Albay

November 2019

Seminar on Hotel and Food Service Operation

Queen Margarete Hotel, Lucena City Quezon

November 2018

SYSTEM HANDLED

Service and Marketing Manager, Customer Experience Department

Planned and Building Maintenance Manager, Food Quality Department

Staffing, Scheduling and Positioning, People Development Department

WORK EXPERIENCE

McOrd Fastfood Corporation | March 2024- Present

Assistant Department Manager

- Check crew time availability to accomplish schedules to have right people, in the right place and at the right time to run great restaurants and deliver a great restaurant experience.

McOrd Fastfood Corporation | September 2023 – February 2024

Shift Manager

- Check and maintain the cleanliness and condition of small equipment's in restaurant.
- Communicate and follow up skills and treating crew people to educate them on policies and food safety minimums of the restaurant.

Ordofood Enterprises Inc. | December 2022 – August 2023

Shift Manager

- Disseminate new promos, new products and procedures to crew people and to my co-managers.
- Establish and emphasizes the basic people minimums and leadership behaviors that necessary gain commitment from crew and to the team.

Ordofood Enterprises Inc. | January 2022 – November 2022

Manager Trainee

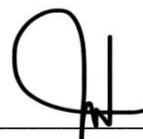
- Execute a standard procedure for raw and finished product quality, cleanliness and sanitation, service and speed quality.
- Use basic human relation to crew people.

McOrd Fastfood Corporation | October 15,2019 – December 15, 2021

Service Crew

- Follow standard and food safety minimums of the restaurant.
- Provide assistance and prepare customer orders.
- Ability to work effectively in a fast-paced environment while ensuring the highest standards of customer satisfaction.

I hereby certify that the above information is true and correct to the best of my knowledge and belief.



Marinella R. Natanauan
Applicant