



# APPLE M. CONVENTO

## Senior Manual Tester

917.321.9974



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Batangas, Philippines



## ABOUT ME

I was a process associate for 6 years in house mortgage, escrow, and credit card collection company. Stepped up the ladder and became a dealer support managing solar panel order booking and shipment for 4 years. Eventually got promoted to digital team and became a manual tester.

## EDUCATION

### National Teachers College

Master of Arts in Education Major in Science  
2023 - Present

### Far Eastern University

Teaching Certificate Program  
March 2013

### First Asia Institute of Technology and Humanities

Bachelor of Science in Nursing  
March 2012

## TESTING EXPERIENCE

- Usability Testing
- API Testing
- Functional Testing
- Mobile Testing
- Web Testing
- Integration Testing
- Regression Testing
- Smoke Testing

## ACHIEVEMENTS

- NLE Passer  
PRC License No. 0789652 – 4/13/2026
- LEPT Passer  
PRC License No. 2105926 – 4/13/2026
- Green Belt Lean Six Sigma Certified

## TOOLS

- Google Workspace
- MS Office
- Oracle / Fusion
- Salesforce CRM
- AWS/ Amazon Connect
- Postman
- Five9
- Testrail
- Testlink
- Jira
- Pivotal
- Confluence
- SQL
- Datadog
- NICE InContact

## TRANSACTION TESTED

- Invoicing
- Ordering
- Pricing
- Ticketing
- Task Creation and Tracking
- Auto-email generation
- Survey
- Chat
- Voice calls
- Commission Computation

## SKILLS

- Above-average level of expertise in computer skills.
- Excellent communication skills, both verbal and written
- Strong critical thinking skills
- Creative and enthusiastic
- Fast learner and can adapt easily to change.

## REFERENCE

Venus Marasigan  
Manual Quality Control Engineer IV  
Sunpower Philippines  
917.108.8834