PAUL MICHAEL G. PANGANIBAN

Application Security And Access Reviewer

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With 10 years of experience in user maintenance, managing Branch and Head Office user accounts (creation, resetting etc.) and responsible for periodic review of access matrix as well as alignment of roles and user clean-up related to review of all of the bank's business applications.

Skills

- Access Control

- Familiarity in using Microsoft Office (Word, Excel, PowerPoint)

- Adaptable to new technology and enthusiastic about learning new applications and computer systems.

- Teamwork and Collaboration

- Qualified behavior bound to create excellent teamwork, good working attitudes, receptive to training and supervision but can work independently

- Ability to work under pressure and with minimum supervision, flexible, willing to work and be trained and could easily adapt to various working environment

Work History

Jan 2017 - Current

Application Security and Access Reviewer / Asst. Manager

Philippine Savings Bank (PSBank)

- **Access Review** – Conducts annual access review across all applicable bank systems handled by the team. Assists business owners/reviewer in conducting access review of systems not handled by the team.
- **Security Parameter Review –** Conducts annual security parameter review across all applicable bank systems handled by the team. Assists business owners/reviewer in conducting security parameter review of systems not handled by the team.

- **User Re-certification Review** – Works with the team on various User Re-certification review activities.

Others – Fulfills non-regular activities in compliance with information security and business requirements:
- **Audit** – Provides internal and external audit requirements, system walkthrough and action plans on audit findings of various bank systems handled by the team.
- **BCP** – Participates and performs duties before, during and after segment testing and BCP exercise.
- **Documentation and Reports** – Reviews, updates and formulates user, role and security parameter maintenance manuals, procedures, templates, inventories etc. Submits reports required like productivity reports, monitoring sheets, inventories and status reports of ongoing projects.
- **Projects** – Fulfills the role of being the Project champion or point person for projects and process improvement activities handled and supported by the department.
- **Quality of Service** – Maintains a high-level end-user satisfaction, minimize complaints on the quality of service and behavioral conduct of an admin towards work, delivers and complies with the tasks assigned by supervisor/head and this include but not limited to the following:
- Actively participates in Service Quality initiatives and ensures that satisfactory ratings in such initiatives are attained.
- Attends seminars and training programs related to the job.
- Performs other functions assigned by Information Security Management.
- Ensures to maintain high level quality of work to avoid/minimize audit findings

Oct 2016 - Dec 2023

Application Administration Officer / Asst. Manager
Philippine Savings Bank (PSBank)

- **User Maintenance** – Facilitates and handles various user and access role-related requests, queries and issues received via ticketing system, email, phone, work place and work chat (i.e. access provisioning and de-provisioning, etc.)
- **Role Maintenance** – Facilitates and handles various role-related requests, queries and issues received via ticketing system, email, phone, work place and work chat (i.e. creation of new role, updating of roles, adding/removing of modules, etc.)
- **Security Parameter Maintenance** – Facilitates all approved requests related to security parameter maintenance.
- Executes proper logical and physical control to prevent unauthorized access, modification, disclosure, misuse, manipulation and destruction of Bank Information (i.e Proximity access maintenance, Access Handling of Resigned Employees)

New and Enhanced Systems
- **System Turnover Checklist** – coordinates with ITG Project Team and System/Business owners to ensure timely compliance and delivery of all requirements on new and enhanced systems for turnover (e.g. ATP,

walkthrough, initial admin access, user and role lists and scripts etc.)
- **User Validation** - Checks and validates all pilot and existing users defined in the new and enhanced systems for turnover.
- **Role Validation** - Checks and validates all roles defined in the new and enhanced systems for turnover.
- **Security Parameter Validation** - Checks and validates security parameter setting and configuration in the new and enhanced systems for turnover.
- **Functional Testing and Post Implementation Review (PIR)** – Conducts functional testing and PIR to ensure that all admin modules are properly working.

**Aug 2014 -
Sep 2016**

Application Administrator/Jr. Asst. Manager 1
BDO Unibank

- Manage user accounts of all applications handled by the teamwork
- Define ATM/POS terminal in AS/400 and IST
- Create databases for new branches, preparation/set-up of test environments
- Conduct UAT for system admin module of new systems
- Provide support and data needed by HO units/branches for investigating reported problems
- Perform database-related support (i.e
- Recovery/restoration of databases and repair of corrupted databases).

Education

Apr 2014

Bachelor of Science: Information Technology, Cum Laude
Lyceum of The Philippines University - Batangas - Capitol Site, Batangas City

Additional Information

Date of birth:
December 17, 1993
Nationality:
Filipino
Marital status:
Single

Websites, Portfolios, Profiles

- https://www.linkedin.com/in/paul-michael-panganiban-6409bb164/

References

References available upon request