



Arjeriz Gerneth Aux

Electronics Engineer

Engineer with years of experience in network troubleshooting, remote and on-site support, handling customer issues through ticketing, also documenting and monitoring Network Performance quality. In addition, organizing presentations and preparing reports to be cascaded to other teams. Possess expertise in Microsoft office and Google Workspace. Looking to leverage my knowledge and experience into a role that fits my experience.

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PROFESSIONAL EXPERIENCE

Network Engineer

Globe Telecom – Manila, PH

Feb 2022 – Present

- Leads in driving different programs and various activities to support our yearly KPI targets
- Responsible for checking network performance and readiness for special events/holidays. Includes capacity assessment and endorsement to other teams for necessary augmentations
- Conduct regular assessment of network status and forecast required solutions for continuous improvement
- Deliver extensive support and provide reports as needed
- Engage with different teams and vendors to perform Network Planning and Capacity Engineering

RF Engineer

Asticom Technology Inc – Manila, PH

Oct 2019 – Feb 2022

- Managed and ensured the quality and reliability of the network database
- Oversaw and managed inventory to optimize procurement of equipment for maximum efficiency
- Improve current processes and practices in the work place, helping to ensure that service quality is improved. Includes documentation for knowledge transfer

Wireless Engineer

S.P. Deloraya Job Contracting and Consultancy Services Inc.

Oct 2014 – May 2017

(assigned to Huawei Technologies) – Manila, PH

- Responsible for implementing Network Health Checks, Emergency Contingency plans and other Network Rectifications or adjustment
- In charge with Network Information Collection in NMS used for Network Audit
- Analyse network performance statistics to ensure no service degradations
- Provide technical support and customer assistance including remote or on-site handling to manage service requests/tickets and to resolve issues effectively

EDUCATION

BS Electronics and Communication Engineer

Polytechnic University of the Philippines (Sto. Tomas, Batangas)
June 2008 – April 2013

Post Baccalaureate Diploma in Information and Technology

Polytechnic University of the Philippines (Sta. Mesa, Manila)
October 2023 – Present

TRAININGS ATTENDED

Japanese Language and Culture

TESDA NLSI
September 2020 – January 2021

KEY SKILLS

- Strong Work Ethics
- Team Player
- Client Oriented

ADDITIONAL SKILLS

- Verbal and Written Communication
- Eager to learn
- “Can Do!” Attitude