



ADRIAN ZARATE ALIAS

CONTACT

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PROFILE

I am experienced professional seeking a full-time position in the field of where i am fit to work after be hired in a reputable institution where I could share my skills in a position parallel to my qualifications.

EDUCATION

BACHELOR IN BUSINESS TEACHER EDUCATION

Polytechnic University of the Philippines (Calauan Campus)
Calauan, Laguna
2012 - 2016

DAYAP NATIONAL HIGH SCHOOL

Calauan, Laguna
2008 - 2012

MASIIT ELEMENTARY SCHOOL

Brgy. Masiit Calauan, Laguna
2002 - 2008

WORK EXPERIENCE

Operation Staff | 2016 - 2017

My responsibilities as an operation staff is to check the daily sales of all branches of Maquilang Builders Depot.

Samsung Promoter | 2017 - 2018

My responsibilities as a Samsung promoter is to promote their brand specifically their gadgets, wherein we have sales target every month that we need to hit.

Customer Service Representative (Concentrix) | 2018 - 2019

My responsibilities as a customer service representative is to answer customers queries about their purchased line with us, process payment and also to process orders, we also upsell to get more profit.

Customer Service Representative (Optum) | 2019 - up to present

My responsibilities as a customer service representative is to answer members concern about their benefits, claims and payment. Working with Optum they assigned me as a Coach and at the same time as a Supervisor Escalation Line.