



ROXANNE C. PULGO

LICENSED SOCIAL WORKER

PROFESSIONAL EXPERIENCE

Working as a licensed social worker in the local government unit for 8 years specializing in handling cases of families, individuals and sectoral group. Skilled in handling counseling session, community organizing, events organizing, providing resolution to dispute, attendance to court hearing for persons deprived of liberty and handling adoption cases.

WORK EXPERIENCE

LGU LAPU-LAPU CITY CEBU | Social Welfare Officer I

November 16, 2016 - Present

- ACCREDITED COUNSELOR - to conduct Pre-Marriage Orientation and Counseling Session to would-be-couples
- CASE MANAGER - for cases R.A 9353 Anti-rape Law, R.A 9262 Anti-violence against Women and their Children, R.A 7610 Anti-child Abuse Law, R.A 9344 Juvenile Justice Welfare Act, R.A 9165 Comprehensive Dangerous Drugs Act
- ADOPTION SOCIAL WORKER

The Results Company | Customer Service Representative

August 2016-November 2016

- Answer client's call with courtesy and respect. Provide resolution to disputes. Purchase, track, locate and process refund for lost, missing, wrong and lacking items.

Philippine Mental health Association | Chapter Executive Manager

February 2016 - May 2016

- Perform administrative task at the same time lobby the mental health program. Attend meetings and conferences. Prepare memorandum of agreements per LGU and perform other tasks as necessary.

TRAINING AND CERTIFICATES

3-Day Property Management Training - Virtual Impact PH

February 23-25, 2024

- Guest Communication and Booking Management
- Property Listing and Marketing
- Cleaning and Maintenance Coordination
- Guest Reviews and Feedback Management
- Handling and Managing Concerns

3-Day Community Base Drug Rehabilitation Program

SEPTEMBER 7-9, 2022

UNITED NATION OFFICE ON DRUGS AND CRIME AND USAID

- Yakap Bayan Program Aftercare Modules
- Strong Families Training

MAY 26-27, 2022

DEPARTMENT OF SOCIAL WELFARE AND DEVELOPMENT REGION VII

- Program Implementation Review On Adoption And Alternative Child Care

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 Lapu-lapu City, Cebu 6015
Philippines

EDUCATION

**University of Southern
Philippines Foundation,
2011-2015**

Bachelor of Science in Social Work

SKILLS

- Conflict Resolution
- Written and Verbal Communication
- Counseling
- Case Management
- Filing and Organizing
- Pricing Strategy
- Listing Optimization
- Flexibility
- Adaptability

LANGUAGES

- English
- Filipino