



PLANT PROPAGATOR

Ronalyn U. Buenviaje

OBJECTIVE

To work with other nationality in other respective country.

CONTACT

Blk.3 Lot 64 Calle 27 Xevera Calibutbut,
Bacolor Pampanga Philippines 2001 Contact
Number: Phil. no +639213690247 Email:
rhobuenviaje@gmail.com

EDUCATION

Tertiary: Bachelor of Science in Hotel and
Restaurant Management
The University of Manila Year Graduated 2000
– 2004

Secondary: Manila High School Intramuros,
Manila Year 1996 – 2000

Primary: P. Gomez Elementary School Sta
Cruz, Manila Year 1990 – 1996

SKILLS

EXPERIENCE

**SURVEILLANCE SUPERVISOR
D'HEIGHTS RESORT AND CASINO DONGWANG
CLARK, PHILIPPINES
SEPT.17,2018 TO OCT. 28,2019**

- To report directly to Surveillance Manager
- In charge of Inventory in all Surveillance Equipment
- Experience in using the Dalmier System, Gallagher and iTrak in reporting

**SURVEILLANCE EXECUTIVE
TROPICANA CASINO & RESORT POIPET,
CAMBODIA
JULY 2011 TO MARCH 2017**

- Take in-charge of the shift without the presence of Surveillance Manager
- Assisting and Handles major Incidents, Scams and Investigation
- In-charge of Staff Roster / Schedules
- In-charge of Surveillance Staff Development Files
- Encoding Database, Surveillance Statistics and Internal & External Bi-weekly Reports for other Departments
- Assisting the Surveillance Manager on Fortnightly Report

**SURVEILLANCE SUPERVISOR / JR. SUPERVISOR
TROPICANA CASINO & RESORT POIPET,
CAMBODIA APRIL 1, 2007 TO JULY 2011**

Computer Savy



Driving Skills



Willing to work in a flexible time



Able to work with a positive attitude



GAMING KNOWLEDGE

Roulette, Baccarat, Blackjack, Caribbean Stud Poker, Super Po-Po, Sic Bo / Tai Sai (Big & Small), Fan Tan, Pai Gow, Sip Daem, Pok Daeng, Three Cards Poker, Casino War, Tiger & Dragon

PERSONAL BACKGROUND:

Date of Birth: February 18, 1983

Place of Birth: Manila

Nationality: Filipino

Height: 5'3 Ft

Weight: 100 lbs

REFERENCES:

Gilbert Albela Surveillance Manager
Bavet Casino, Cambodia
galbela63@yahoo.com

Ramon Hamoy Surveillance Analyst
Solaire Casino, Philippines
yomah_rch@yahoo.com

EDWARD LEE Operation Consultant
McDonalds Franchise Philippines

- Take in-charge without the presence of Duty Executive
- Confirmed Incident reports made by Operators
- Captured Incidents from DVR
- Monitored all DVR's are in good condition
- Making Reports

SURVEILLANCE ACTING EXECUTIVE HO WAH GENTING POIPET CAMBODIA NOVEMBER 1, 2006 TO MARCH 14, 2007

- Check the veracity of incidents monitored and video recorded by Surveillance Supervisors.
- Prepare daily and monthly summary/statistic reports.
- Handle major report and relay vital information to concerned Department Heads.
- Oversee the daily routine task of Surveillance Supervisors and Operators.
- Investigate all disclosure of theft and if necessary, implement procedures to minimize any re-occurrence.
- Enter and retrieve information from the computer database and hard copy files in order to utilize such information in Surveillance database.
- Receive order from the Manager and delegates duties

SURVEILLANCE SUPERVISOR HO WAH GENTING POIPET CAMBODIA FEBRUARY 1, 2005 TO NOVEMBER 1, 2006

- Responsible for the card's issuance, exchange or return as well as inventory.
- Provide protection, service & support to the casino operation thereby improving the service extended to guests while creating a safe and secure environment for all.
- Maintain an effective system whereby all confidential information is relayed only to concerned authorities
- Make Badly affected shoe (BAS) report
- Oversee the task of Surveillance Operators
- Perform other tasks as deemed necessary by the Surveillance Executive

SURVEILLANCE OPERATOR HO WAH GENTING POIPET CAMBODIA JUNE 21, 2004 TO FEBRUARY 1, 2005

- Write reports on procedural violations and incidents through IDSR

- Monitor all games and treasury transactions
- Monitor junket operations
- Provide worthy coverage on disputes and settlement
- Effectively take charge of the shift in the absence of the Supervisor

SERVICE CREW MCDONALD'S CORP. APRIL 15, 2002 – APRIL 15, 2003

- Meeting Standards on all shift without supervision
- Handling over a hundred cashiering transactions a day
- Training new hire crews
- Helping weekly, mid-month and monthly inventories
- Dealing with customer relation and complaints



Surveillance Department

D A T E : 18 October 2008
T O : Ronalyn Buenviaje,
CCTV Junior Supervisor
F R O M : Surveillance Shift Manager
S U B J E C T : Letter of Commendation

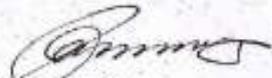
I have the distinct privilege of commending you for your vigorous and relentless effort which led to the uncovering of chips pilferage by a dealer at MB21 on the 14th of October 2008.

For days and for weeks, I have personally seen how you tirelessly initiated your own close monitoring on a number of dealers' activities on the gaming tables and your enthusiasm was never dampen even when your endeavor seemed hopelessly heading to nowhere. Instead, you persisted and your focus remained unfazed despite the seeming "wild-goose-chase" nature of your undertaking. Finally, all your efforts paid off as you caught a dealer red handed as he surreptitiously picked up a piece of Bt10k cash chip from the float and dropped it inside his undershirt in a flash of a second. As it turned out, the ensuing reviews revealed that the same dealer had done the same act of embezzlement on at least two more separate instances during his previous shifts.

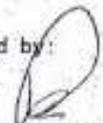
Your feat reflects the kind of dedication and diligence you have for your job. It is a clear indication of your knowledge and understanding on the nature of surveillance work and shows the level of internalization by which you have absorbed yourself into in terms of security awareness.

Again, congratulations on a job well done and keep up the good work!

This shall form part of your 201 File.


RAMON C. HAMOY
Surveillance Shift Manager

Noted by:


Mr. PAUL ROTROXSA
Casino Manager