

RICKY ALEJANDRINO REAL

Brgy. Nagsangalan, Vigan City, Ilocos Sur

Contact No.: 09454577071

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- A multi-tasking individual and a team player. Knowledgeable auto mechanic with 11 years of experience servicing, repairing, including break fixes, oil changes and performing diagnostics on cars and other vehicles. Service oriented, have the ability to learn quickly with less supervision and can cope up in a busy environment.

WORK EXPERIENCES

Senior mechanic

Metro Vigan Car Care Center

Bantay, Ilocos Sur

2018- Present

Duties and responsibilities:

- Supervise work of apprentice technicians and trained them.
- Upgrade and improve vehicles oil change system, resulting in 90% increase in vehicle efficiency which brought ten times more customers.
- Ensured that the customer's vehicle was always returned in a clean, presentable and undamaged state.
- Systematized work station operations, making sure work was always organized and the station was always maintained neatly.
- Continuously researched and learned new technical information and techniques to stay abreast of rapidly changing and volatile automotive market and technology.
- Demonstrated strong commitment to the company's mission and motivated other workers to show best performance and exceed customer expectations.

Automotive mechanic

Metro Vigan Car Care Center

Bantay, Ilocos Sur

December 5, 2012 – 2017

Duties and responsibilities:

- Perform repair and maintenance work to vehicles.
- Receive and communicate repair orders from dispatchers and delivered to stall area.
- Commendably and independently performed work as outlined on repair orders with 100% accuracy
- Communicated with parts/supply department for procurement of needed parts repaired broken / worn out mechanical and technological components.
- Skillfully test vehicles both before and after repair
- Master repair, maintenance and warranty work in a timely fashion
- Road-test vehicles ensuring faults were resolved and the vehicle's operation met customer expectations
- Conduct work complying with all company safety policies and procedures
- Examine vehicles for any additional safety or service work, notifying service advisor

EDUCATION

NAME OF SCHOOL	ADDRESS	YEAR GRADUATED
VOCATIONAL: 2010 -2011 Builders Institute of Technology Course: Automotive Servicing	Vigan City, Ilocos Sur	2011
SECONDARY: 2003-2007 Vigan National High School East	Vigan City, Ilocos Sur	2007
ELEMENTARY: 1997 - 2003 Nagsangalan Elementary School	Vigan City, Ilocos Sur	2002

SKILLS

<ul style="list-style-type: none">• Multi-tasking• Hardworking and flexible• Dedicated and trusted	<ul style="list-style-type: none">• Customer service• Strong communication skills• Teamwork
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CERTIFICATIONS

4TH CCC Service Advisors Training – October 25, 2017

ACTIVITIES

- Playing basketball
- Watching online you tube videos of automotive industry

REFERENCES

Ramon Lahoz
Manager
Metro Vigan Car Care Center
Contact number: 09175680568

Reynaldo Ramos
Mechanic
Metro Vigan Car Care Center
Contact number: 09058437828