

# ALDEN CHRISTIAN URBINA

## Field Service Technician

+966 542 583 834

ivanredtag@gmail.com

Khamis Mushayt, Kingdom of Saudi Arabia

### Career Summary

Well-rounded **Field Service Technician** with extensive experience in the installation, maintenance, and repair of various industrial machinery. Providing efficient and accurate technical support, troubleshooting, and equipment maintenance. Adept at working with diverse technologies, following safety protocols, and delivering exceptional customer service. Strong communication and problem-solving skills with a proven ability to adapt to new challenges and quickly learn new systems.

### Work Experience

Dec 2022 – present  
Kingdom of Saudi Arabia

#### Coffee Technician / Refrigeration Technician, *Alshaya Group (Starbucks)*

- Install, troubleshoot, repair, or offer routine maintenance on coffee machines and related equipment
- Servicing various coffee machines, including basic coffee pots, espresso machines, and French-presses
- Perform regular inspections and maintenance to keep them working correctly
- Installing climate control systems, refrigeration units, and beverage equipment
- Cleaning, adjusting and repairing systems, and performing warranty services
- Maintain detailed records of maintenance tasks, repairs, and inspections
- Diagnosing and repairing malfunctioning equipment, such as refrigeration systems, air conditioning units, and heating pumps

Oct 2018 – Nov 2019  
Worldwide

#### Engine Boy, *Döhle Seafront Crewing (Manila), Inc.*

- Responsible in carrying out the tasks and responsibilities assigned by the Deck Officers with regards to the ship's operations and maintenance
- Equipment maintenance, system troubleshooting, and ensuring compliance with safety protocols
- Execute assigned duties safely, work procedure, to best ability, and report any hazardous condition with the delay to the duty officer
- Tracing out (following) the paths of oil, water or steam as they travel through the ship's systems
- Assist in the maintenance and repair of engines, machinery, and equipment

Dec 2019 – Aug 2021  
Philippines

#### Refrigeration / Kitchen Equipment Technician / Service technician, *CT Concepts Kitchen Equipment Distributor*

- Troubleshoot refrigeration systems for clients with different needs
- Install new refrigeration systems, as well as ice machines and other types of beverage equipment
- Observe and test newly-installed systems to ensure they work properly
- Collaborate with other maintenance workers, company's officials, and staff to effectively provide solutions to maintenance problems
- Attend quickly to emergency call on equipment repair issues, as well as to after work hour calls
- Monitor and track equipment on a daily basis by job site, type and use

Nov 2014 – Dec 2017  
Kingdom of Saudi Arabia

#### Refrigeration / Kitchen Equipment Technician / Electrician /Driver, *Mcdonald's Arabia-Reza Food Services*

- Perform system checks, system troubleshooting, and refrigerant recovery
- Performs preventive and corrective maintenance on refrigeration and cooling equipment
- replace worn and defective parts, such as switches, circuit boards, and compressors
- Carry out periodic inspection, cleaning, and equipment servicing
- Carry out installation of new equipment; perform repairs on leaks; ensure settings o wiring controls; change equipment parts that have become old or defective
- Collaborate with other maintenance workers, company's officials, and staff to effectively provide solutions to maintenance problems

### Education

Jun 2011  
Philippines

#### Electro-Mechanical Technology, *Dualtech Center Canlubang*

### Trainings & Certificates

- Seafarers with Designated Security Duties (8hrs)
- Advance Training Fire Fighting (37hrs)
- Engine Watch-Keeping
- Proficiency in Survival Craft and Rescue Boat

### Skills

- Knowledge in hand and power tools
- Mechanical skills
- Electrical troubleshooting
- Time management
- Ability to stand and work long hours
- Understanding of HVAC method
- HVAC Instrumentation
- Testing and inspection
- Organizational skills
- Fast learner and can undergo training
- Installing cooling units
- Equipment dismantling
- Emergency repair
- Microsoft office proficiency
- Critical thinking and creative problem solving
- Engine troubleshooting
- Knowledge in electrical system
- Technical skills
- Computer & technical skills
- Can work even under minimum supervision