

MICHAEL MENDOZA

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PROFESSIONAL SUMMARY

A Telecommunication Engineer with 10 years of experience and hard-working, detail-oriented telecommunication professional. Adept in reading instructions and carrying them out with little or no supervision. Skilled problem solver when issues seem to prevent progress from being made. Efficient while working as an individual as well as in a team setting.

Skills:

Splicing Copper Cable (Telecom)

Testing of Copper and Fiber Optic Cable

Splicing Fiber Optic Cable

Customer Service (House premises)

Working with Heights

Implementation of New Roll Out cable- FTTH

EMPLOYMENT HISTORY

Quality Assurance Engineer- COMMSCOPE / Manila Philippines

June 29, 2020 – December 22, 2023

Quality Assurance of Standard implementation and Safety duties including maintain strong overall quality controls products made by the Company adhering to reliability, performance and customer expectation.

Outside Plant Site Engineer- ZTE/ Manila Philippines

February 2020- June 2020

Site implementation project for new roll out Fiber to the Home (FTTH), commissioning and testing activities related to Network and trouble-shooting for Copper/Fiber cable if there are suspected faults.

Field Maintenance Engineer- Huawei Technologies Inc. / Manila Philippines

May 2017- February 2020

Site implementation project for new roll out, performing acceptance testing activities related to network and troubleshooting for Copper/Fiber Cable if there are suspected faults up to customer premises.

Fiber Optical Splicer- MGEXEO/ Manila Philippines

May 2016- February 2017

Splicing and testing of newly construct Copper/Fiber Optic cable from Central Office up to Manhole and Optical distribution point. Check suspected equipment if function properly based on manual specification and establishing Company technical standards and safety before performing duties.

Fiber Optic Splicer- MIRAIT Inc. / Myanmar

January 2016- March 2016

Performing Splicing and testing of Fiber Optic cable for newly construct roll out and replacing existing cable to new Fiber Optic Core.

Field support Technician (Fiber and Co-axial Splicer) - CORESEV / Manila Philippines

May 2015- December 2015

Splicing and Testing for Copper/Fiber Optic core and Co-axial replacing existing cable for newly construct roll out.

Customer Service (Globe Telecom Philippines BPO) – Stream Global Incorporated

November 2013- April 2014

Customer Services of Mobile phones services for Globe Telecom Philippines.

Fiber to the Home Technician (FTTH) – Service Stream Essential Network Service / Australia

January 2013- September 2013

Installation of Fiber to the Home Network to customer premises and maintenance (modem router, VoIP and IPTV) for Fiber optic cable.

EDUCATION

Bachelor of Science in Computer Engineering 05/1991

AMA Computer College- Manila Philippines

Certificate 3 for Telecommunication 04/2013

Milcom - Australia

