



KRISCEL JOY CASTILLO

QA ENGINEER | BUSINESS ANALYST
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PROFILE

I am an energetic, ambitious person who has developed a mature and responsible approach to any task that I undertake, or situation that I am presented with. As a QA Engineer with over 6 years of experience, I am an excellent in working with others to achieve the objective on time and with excellence.

EXPERIENCE

QA ENGINEER • RED ORANGE CO., LTD • JAN 2023 • PRESENT

- Create test cases and execute test cases manually for the website
- Perform regression, unit, performance, localization, and functional testing
- Provide support for any bugs found in the system, re-test, and log the steps in Jira
- Interact with the shareholders to provide news in any bugs or any new features
- Create automated test cases for test bookings in a booking website

QA ENGINEER / BUSINESS ANALYST • 11-INFOTECH SYSTEM CO., LTD • NOV 2017 • DEC 2022

- Create test cases and execute test cases using Postman for API testing
- Perform regression, unit, performance, and functional testing
- Create API documentation
- Collaborate with Software development engineers to build a deep understanding of features prior testing
- Interact with clients to understand product requirements
- Review specification and documentation to provide timely and meaningful feedback

SKILLS

- Defect and bug tracking
- Strong knowledge of JSON, XML, and HTML
- Knowledge of Database/SQL
- Good understanding of JavaScript and Python
- Strong knowledge of Postman
- Familiar with automation tools/framework such as Selenium, Robot Framework
- Effective at working and communicating with local and remote teams.
- Ability to multitask and organize
- Proficient in MS Office
- Strong analytical skills, effective oral and written communication skills

EDUCATION

**BS INFORMATION TECHNOLOGY • APRIL 2016 • BULACAN STATE UNIVERSITY
BUSTOS, BULACAN, PHILIPPINES**

**SECONDARY SCHOOL • MARCH 2011 • PBC SUNBEAM SCHOOL
PLARIDEL, BULACAN, PHILIPPINES**

OBJECTIVE

Looking to obtain a position that will help me grow. With 6 years of experience as QA Engineer and Business Analyst. With experience in validating API responses and performance. Offering profound understanding of test processes, exceptional leadership and interpersonal skills, and bachelor's degree in Information Technology.