

ALVIN BUENAFE BERMUDEZ

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20 Legacy Glen Place SE, Calgary, Alberta, Canada

(c) 587-894-7706 T2X4G8

Objectives:

Outgoing, energetic, professional with a successful record of embracing new challenges and passion for customer service. Driven to establish and achieve objectives. Excellent sales technique and positive demeanor. Self-reliant and resourceful team member. Has the ability to work under pressure. Can professionally work in any workplace environment.

Experience:

December 2023 – Present

CF Sharp Crew Management Inc. – Apollo Group

USA – Europe

Bartender (Cruise Ship)

- In-charge on making and serving alcoholic and non-alcoholic beverages to guests onboard the ship. Welcoming them and present beverages menus.
- Maintaining the bar clean and organized and manage inventory.
- Ensures that all equipment is in good running condition. Ensures customer satisfaction.

Nov. 2021 – Nov. 2023

Philippine Transmarine Carriers Inc. – Croisimer / CroisiEurope

France – Spain

Bartender (Cruise Ship)

- Prepare alcoholic and non-alcoholic beverages for the guests onboard the ship. Interact with customers, take orders and serve in a professional manner.
- Assessing guests needs and preferences and making recommendations.
- Restock and replenish inventory. Focused and nurtured an excellent guest experience.

August 2019 – March 2020

Dusit Thani Hotel Manila

Makati City, Philippines

Bartender (5 Star Hotel)

- Prepare alcoholic and non-alcoholic beverages for the guests. Interact with customers, take orders and serve in a professional manner.
- Assessing guests needs and preferences and making recommendations.
- Restock and replenish inventory. Focused and nurtured an excellent guest experience.

June 2016 – June 2019

Var Orient Shipping Co. Inc. – Bahamas Paradise Cruise Line

Florida – Bahamas

Barista / Bartender (Cruise Ship)

- Makes and serves alcoholic and non-alcoholic beverages to the guests onboard the ship. Assess guest preferred drinks and makes recommendations.
- Ensures that the bar area is clean and ready for operations
- In-charge on making inventory and restocking the bar. Gives excellent service.

March 2016 – June 2016

Yellow Cab Pizza Co.

Makati City, Philippines

Kitchen Staff

- In-charge on making pizzas and other foods on the menu.
- Prepares all necessary ingredients and ensures that foods are and safe to consume.
- Restock and replenish kitchen inventory and supplies. Ensures that all equipment is clean and in good running condition and ready for operation.

June 2015 – March 2016 **Jollibee Corporation** **Taguig City, Philippines**
Stockman / Kitchen Staff

- In-charge on filing and well-stocking of all products, ensuring that date of expirations is checked and follow the FIFO (First In – First Out) rule.
- Makes inventories and ensures the cleanliness of all work areas.
- Assisting the kitchen team and giving breaks to each one of them.

January 2015 – June 2015 **The Medical City** **Pasig City, Philippines**
Housekeeping

- In-charge on maintaining the cleanliness of the hospital's patient rooms, public areas and hospital staff offices.
- Assisting the staff on arranging all the equipment.

Education: **Philippine Merchant Marine School – Manila**
Bachelor of Science in Marine Transportation, April 2013
Major: Deck Watchkeeping

Technical Education and Skills Development Authority – Manila

- National Certificate 2 in Butchery, 2021
- National Certificate 2 in Bartending, 2020
- National Certificate 1 in Ship's Catering Services, 2016

Standard Training Certificates and Watchkeeping for Ships – Manila

- Basic Training, 2023
- Crowd and Crisis Management Training, 2023
- Passenger Safety Training, 2023
- Food, Hygiene and Sanitation, 2023
- Ship's Security Awareness Training, 2018
- Proficiency in Survival Craft and Rescue Boats Training, 2018
- Cadet Officer Training Course, 2010-2013

Additional Skills: Bartending
Mixing Cocktails
Making Garnishes
Basic Flairtending
Specialty Coffee and Latte Art Making
Food Service
Housekeeping
Cooking
Communication Skills
Customer Service and Up-Selling
Leadership Skills
Multi-Tasking, Flexible and Attentive
Problem-solving Skills

P.S.: References available upon request.