

Harrold T. Tuazon

153 Democracia St. Poblacion
Mabalacat City, Pampanga, Philippines, 2010
Contact #: +63 928 386 7189
Email address: harroldtuazon@yahoo.com



CAREER OBJECTIVE: *To obtain a position in a company where I can use and improve my physical skills, knowledge and experience and to be part of the company's success.*

WORK EXPERIENCE

Company: Trends and Technologies Inc.,

Position: Technology Engineer

Employment Period: August 2023 – Present

Work Description:

- Responsible for Pre-sales and Post-sales activities
- Involved in Project Implementation of Network and Security devices
- Provide consultation and phone/email/onsite technical support in ensuring customer satisfaction
- Work closely, coordinate and update plan of activities with TL/EM and Project Manager and SDM if working for project implementation and key accounts respectively
- Use essential job tools and applications diligently
- Properly update and close all assigned service desk cases as fast, timely and efficiently as possible.
- Acquire training and certifications related to product assigned
- Attend to client meetings and conduct Proof of Concept (POC) to clients
- Creates reports, implementation/support documentations, network design and bill of material
- Ensures availability in standby 24x7 for maintenance, incident support calls. Willing to be assigned on a shifting schedule - working from home or onsite
- Share knowledge and skills, provide technical guidance on other engineers
- Develop to be an SME on assigned Network and Security product

Company: UNIVERSAL ACCESS AND SYSTEMS SOLUTIONS INC.

Position: CCTV OPERATOR

Employment Period: July 2022 – June 2023

Work Description:

- Responsible for operating and maintaining surveillance.
- Monitoring both live and recorded video surveillance footage.
- Reporting incidents or suspicious behavior and contacting the authorities when necessary.

Company: 3C INDUSTRIAL STAFFING SOLUTIONS INC.

Position: I.T Staff (On-the Job Training)

Employment Period: June 2019 - August 2019

Work Description:

- Diagnose computer hardware and software problem.
- Troubleshoot network communication issues.
- Organizing and Updating employee files.

Company: YOKOHAMA TIRE PHILIPPINES INC.

Position: PRODUCTION OPERATOR

Employment Period: February 2014- February 2015

Work Description:

- Daily checks machines and properly reports any unsafe conditions in the work area.
- Ensures that all quality checkpoints are met during production.
- Reports any abnormality on the machine, material that may affect tire quality.
- Properly reports output as well as problems encountered during operation.
- Maintains and properly implements 5's in the work area.

TECHNICAL SKILLS

- Hardware & Software Troubleshooting
- Network Troubleshooting
- Access Point Troubleshooting
- Heatmapping
- Simulate a floorplan using Ekahau
- Microsoft Office (MS word, Excel, PowerPoint)
- Adobe Creative Suite (Adobe Photoshop, Adobe Premiere)
- System (Windows 2010)

EDUCATION

Bachelor of Science in Information Technology

MABALACAT CITY COLLEGE

Dolores, Mabalacat City Pampanga, Philippines

2016 – 2020

TRAININGS AND SEMINARS ATTENDED

Saite 2016 Technology: Riding the Wave of Change

Address: Lou-is Convention Center, Balanga Bataan, Philippines

Date: September 15, 2016

PERSONAL DATA

Date of Birth : June 19, 1993

Place of Birth : Angeles City

Age : 30

Sex : Male

Civil Status : Single

Nationality : Filipino

Height : 5'7"

Weight : 66kgs

Religion : Roman Catholic

I hereby certify that the above information is true and correct to the best of my knowledge.


Harrold T. Tuazon

