

Joel Lapuente

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Cristobal street, Dipangit
Jones, Isabela



Summary

To pursue opportunities that will allow me and my skills grow professionally while utilizing my skills to promote your corporate mission and exceed team goals.

Personal Background

Date of Birth: August 7, 1999

Place of Birth: Dipangit, Jones, Isabela

Age: 24

Sex: Male

Marital Status: Single

Religion: Aglipayan

Citizenship: Filipino

Height: 167 cm

Weight: 60 kg

Mother's Name: Vivian C. Lapuente

Occupation: Barangay Health
Worker

Father's Name: Toribio S. Lapuente

Occupation:(Deceased)

Education

Tertiary:

Bachelor of Science in Computer Engineering

University of La Salette • Santiago City, Isabela-3311

Science, Technology, Engineering, and Mathematics (STEM)STRAND

Jones Rural School • Jones, Isabela-3313

Junior High School

Jones West High School • Jones, Isabela-3313

Primary:

Malannit Elementary School

Jones, Isabela-3313

Dipangit Primary School

Jones, Isabela-3313

Work Experience

IT SUPPORT ENGINEER

Sta. Clara International Corporation • Mandaluyong City

04/27/2023 - PRESENT

- User support

- IT support
- Computer software Installation (Application software, operating system, vmware, drivers) and Troubleshooting
- Hardware setup and Configuration
- Ticketing system support (JIRA)
- Network Connectivity Support
- Remote access control (anydesk, teamviewer)
- System Maintenance
- Inventory management
- Peripheral Support (Troubleshoot, hardware repair, reset and driver installation)
- Security Support
- Documentation and Knowledge Management
- Continuous learning

Electronics Technician/IT support

Self-employed • Jones, Isabela

02/2021 – 03/2023

- Electronics technician
- IT support
- Mobile phone repair
- troubleshooting

IT Intern

DepEd division of Santiago City • Santiago City

09/2022 - 12/2022

- IT support
- Computer Hardware assembly
- Computer networking
- Server checking/monitoring
- Computer software Installing
- Clerical Works
- Time Management

Deso- technical support staff

COMELEC • Jones, Isabela

04/2022 - 05/2022

- IT support
- Vote Counting Machine Monitoring and Operating
- Working under pressure

Skills

Customer service, Computer literacy, Time management, Communication skills, Microsoft Office, Electronics repair, English, Leadership, Installing, Troubleshooting, Flexible, can work under pressure, Computer Hardware Assembly, Remote Access control, and computer networking.

Character Preferences

ENGR. ALEX RUBIS

Civil Engineer/ Construction Manager

Aboitiz Construction Inc.

+63 915 968 0495

ALLAN CUENCA

Human Resource Officer

+63 935 807 4517

Sta.Clara International Corporation

Mandaluyong City

JENEVEVE GASPA

Human Resource Officer

+63 926 339 6946

Certificates

FOUNDATION OF COMPUTER EMERGENCY RESPONSE TEAM(FCERT)

DICT REGION 2-ONSITE

October 31, 2023

DATA PRIVACY PROTECTION

DICT REGION2-ZOOM

OCTOBER 23-27, 2023

OCCUPATIONAL SAFETY AND HEALTH SEMINAR

Sta.Clara International Corporation

July 12, 2023

DECODE Student Track: Cyber Defense Society

DECODE PH -Trend Micro Philippines

DECEMBER2022

Electronic Product Assembly and Servicing-NC II

TESDA

BASICANDROID DEVELOPMENT

Department of Information and Communication Technology- Region 2

October2022

Networks

Design

Zoom Meeting

January12, 2022

Work Ethics for Engineering Professionals

Zoom Meeting

January 07, 2022

Mechatronics101

University of La Salette, Inc.

February 29, 2020

Game Dev Seminar Workshop University of La Salette, Inc.

February 28, 2020

Road to Success Seminar Workshop University of La Salette, Inc.

February 27, 2020


JOEL C. LAPUENTE
Applicant