

Jean R. Lojo

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To achieve a position in the customer service where I can utilize my interpersonal and organizational skills in order to reach people with high quality services that will improve their day to day lives and help them lead a better quality of life.

Education

AMA COLLEGE OF NURSING East Rizal, Mayamot Antipolo City Bachelor of Science in Nursing / Graduated	2013 - 2015
ST. AUGUSTINE SCHOOL OF NURSING 3/F Highway 54 Plaza,986 Stanford Street, Edsa, Mandaluyong City Practical Nursing / Graduated	2011 - 2013

Work

T-MOBILE TECHNICAL DEPARTMENT SUTHERLAND GLOBAL SERVICES 12/F Philplans Corporate Center, BGC, Taguig City	August 2021 - present
CUSTOMER SERVICE - INSTACART GROCERY STORE SEASONAL ACCOUNT C3-EVERISE	June 2021 - August 2021
CUSTOMER SERVICE -TRAVEL ACCOUNT-SPIRIT AIRLINES C3-EVERISE One Technology Tower 3030 Rizal Drive West, Bonifacio Global City	June 2019 - June 2021
SENIOR ASSOCIATE-TRAVEL ACCOUNT-RELOCATION WNS GLOBAL SERVICES PHILIPPINES INC. 9/F 1880 Eastwood City Cyberpark, Bagumbayan Quezon City	December 2018 - June 2019
HEALTHCARE PROVIDER HINDUJA GLOBAL SOLUTION (AETNA) - PROVIDER TRADITIONAL 1880 Building Eastwood City Bagumbayan Libis Quezon City	February 2016 - April 2018
TECHNICAL SUPPORT REPRESENTATIVE CONVERGYS (MICROSOFT ACCOUNT) MDC100 Building Eastwood City Bagumbayan Libis Quezon City	August 2015 - February 2016
ACCOUNT EXECUTIVE PARAMOUNT LIFE & GENERAL INSURANCE CORP. / DIVERGY'S SUPPLIES & SERVICES CO Binondo, Manila	May 2010 - July 2011

STORE ACTIVITIES REPRESENTATIVE

MCDONALD'S PHILIPPINES
C5 Metropolis, Libis, Quezon City

August 20019 - August 2010

LOCAL STORE MARKETING REPRESENTATIVE (PROMOTED)

MCDONALD'S EMIRATE
McDonald Emirates Emirates Fast Food Company L.L.C.
P.O.Box 24119 Sharjah United Arab Emirate

July 2004 - August 2008

SERVICE CREW TO STORE ACTIVITIES REPRESENTATIVE (PROMOTED)

MCDONALD'S EMIRATES
McDonald Emirates Emirates Fast Food Company L.L.C.
P.O.Box 24119 Sharjah United Arab Emirate

October 2002 - July 2004

Certifications / Training

AWARDED EXCELLENCE IN CLINICAL PROFICIENCY PERFORMANCE IN PSYCHIATRIC NURSING

AMACC EAST RIZAL COLLEGE OF NURSING

NATIONAL CERTIFICATE II (NCII) IN CARE GIVING

TECHNICAL EDUCATION AND SKILL DEVELOPMENT AUTHORITY (TESDA)

BASIC LIFE SUPPORT (BLS) / CARDIO PULMONARY RESUSCITATION (CPR) HEALTHCARE PROVIDER CERTIFICATION

PHILIPPINE RED CROSS

STANDARD FIRST AID TRAINING

PHILIPPINE RED CROSS

KANLUNGAN NI MARIA-HOME FOR THE AGED INC.

17 LANZONES ROAD, NAYONG SILANGAN SUBDIVISION ANTIPOLLO CITY

LOCAL STORE MARKETING CLASS (LSM) CLASS

TRAINING CENTER BUHEIRA CORNICHE ROAD SHARJAH UNITED ARAB EMIRATES

SPECIAL CREW SEMINAR 2 -FOOD SAFETY TRAINING

CENTER GOLDEN TOWER BUILDING SHARJAH U.A.E

CREW SEMINAR 1 - CUSTOMER SATISFACTION

TRAINING CENTER GODEN TOWER BUILDING SHARJAH U.A.E

References

Marievin Logueron**ACCOUNTING SUPERVISOR**

D&L INDUSTRIES INC
639453378813

Benjie Garcia**EXECUTIVE ASSISTANT 1**

MAYORS OFFICE PASIG CITY HALL
639279945422

Leni De Emoy**ASSISTANT MANAGER**

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+639328819406