

MARIA MAUREEN C. PAGULAYAN

67 General Tinio St. Morning Breeze Subdivision Caloocan City

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OBJECTIVE

- To be able to contribute to the growth of the company through hard work, dedication, and perseverance.
- To provide a quality work and performance for the company.

WORK EXPERIENCE

• Sykes Asia Inc

January 2017 – Present

Customer Service Representative

*Data Management Specialist (Healthcare Account)

*Technical Support (Healthcare Account)

*Collections Specialist (Financial Account)

• Manila Central University

2005 – 2016

Basic Education Teacher

EDUCATIONAL BACKGROUND

1993 – 1997 Emilio Aguinaldo College (BS Education)

1989 – 1993 Manila Central University

1983 – 1989 St. Gabriel Academy

SKILLS

Excellent in Communication and Multitasking skills

Can communicate in English and Tagalog in both Oral and Written

Computer Literate

Microsoft proficient

System knowledge (CRM and Salesforce)

