



PROFILE

Experienced Scrum Master adept at leading large-scale software projects in fast-paced environment. Specializes in guiding diverse teams through iterative development cycles to achieve successful product launches. Utilizes servant-leader approach to promote adherence to Scrum principles and cultivate self-management among multiple teams through collaboration, facilitation, and coaching.

CAREER

- Mar 2022 - Present**
Sr. Agile Project Manager
Cognizant Softvision
(Magenic Manila, Inc.)
- Utilize proficient Agile coaching and process enhancements to elevate deliverable completion rates by 20% and attain 100% fulfillment of features and objectives for three consecutive Product Increment (PI).
 - Demonstrate enthusiasm and thoroughness in compiling information clearly and comprehensively for stakeholder status reports.
 - Proactively providing valuable insights for enhancing processes, adaptable to different team structures and organizational cultures.
 - Guarantee adherence to Agile framework while also fostering collaborative team dynamics to collectively pursue the objective.
- Sep 2019 - Mar 2022**
SAFe Scrum Master
Global Payments Process
Centre, Inc
- Provided coaching and training to global teams, leading to early project delivery and decreased process inefficiencies stemming from misunderstandings.
 - Supervised development progress in each sprint to maintain project alignment with scope and budget.
 - Led the team in adopting continuous integration and automation to produce high-quality products within shorter development cycles.
- Dec 2018 - Sep 2019**
Agile Project Manager
Stratpoint Technologies Inc.
- Delivered valuable releases for Globe Broadband, contributing to annual revenue growth.
 - Led multiple successful releases that drove a 2% increase in revenue for the broadband business segment.
 - Encouraged the program team to explore alternative strategies for implementing team management within the SAFe framework, benefiting the entire Agile Release Train (ART).
 - Implemented a project tracking tool to accurately monitor the maturity of each scrum team within the ART.
 - Addressed team obstacles by escalating issues to leadership and providing guidance, resulting in enhanced performance.
- Apr 2018 - Oct 2018**
Scrum Master
White Cloak Technologies, Inc
- Contributed to the launch of the rebranding of Union Bank of the Philippines by assisting with the development of their newly designed website.
 - Provided multiple teams with training in Scrum and Agile frameworks, enabling them to consistently deliver valuable, high-quality products within set timeframes.
 - Conducted coaching sessions for various managers to facilitate their transition into the role of Scrum Master, empowering them to lead their Agile teams effectively.
- Apr 2013 - Apr 2018**
Scrum Master / Software Engr
Accenture, Inc.
- Attained expertise as a Subject Matter Expert (SME) in MS SQL Server, SQL Server Reporting Services (SSRS), and SQL Server Integration Services (SSIS).
 - Leveraged extensive insights and expertise to innovate and optimize the "Global Productivity Hub", resulting in significant revenue generation for the project and factory.
 - Spearheaded the adoption of Scrum within the team, instilling Scrum values and fostering a culture of agility and learning, culminating in the team being recognized as the first Accenture Philippines certified Scrum team.
- May 2011 - Mar 2013**
IT Support
Transtech Global Philippines, Inc.
- Earned the distinction of "Most Improved Employee of the Year 2012" for demonstrating unwavering dedication to high performance throughout the year.
 - Offered comprehensive IT technical support services and collaborated with global management teams to optimize business processes effectively.
 - Introduced new technology solutions for addressing company IT issues, resulting in a significant reduction in solution time by 20% - 40%.

EDUCATION

Jun 2006 - Apr 2011 **Bachelor of Science in Computer Engineering**
Rizal Technological University (RTU) - Mandaluyong Campus

CERTIFICATES



Professional Scrum Master 1



SAFe® 4 Practitioner



SAFe® 5 Scrum Master



SAFe® 5 Advance Scrum Master



SAFe® 6 Agilist

EXPERTISE

Agile Framework | Scaled Agile Framework (SAFe) | Scrum | Kanban | ScrumBan

Agile Leadership & Development | Project Management | Coaching | Problem Solving | Risk & Issue Management | Process Development | Adoptability | Collaboration

Azure DevOps | JIRA | Rally