

# ZACHARY JOHN BUAL RUBIO

Purok 6 Poblacion Barobo Surigao Del Sur

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## Summary

A highly motivated and customer-focused professional with extensive experience in the hospitality industry. Proven ability to provide excellent service to customers and ensure a pleasant dining experience.

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## Skills

- Critical Thinking Skills
- Flexibility
- Teamwork
- Organization Skills
- Emotional Intelligence

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## Experience

- **ENOC Company - UAE Dubai** Oct. 2023 - Jan. 2024  
CSA Forecourt Attendant  
Duties and Responsibilities:
  - Helps the customers to select the right fuel and fill up
  - Helps keep the station clean and safe
  - Welcoming and greeting customers
  - Providing great customer satisfaction through excellent service
  - Understanding customer's needs and wants
  - Knowing about products and sharing that knowledge with customers
- **Rojas Coffee Shop - Tagbina Surigao Del Sur** June 2018 - Sept. 2020  
Service Crew  
Duties and Responsibilities:
  - Responsible for presenting menus to patrons.
  - Takes orders and answers questions on meal items.
  - Makes recommendations and serves food/beverages to customers.
  - Prepares the bill that itemizes total meal costs and sales taxes.
  - Performs cashiering duties.

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## Education

- **AMA Computer Learning Center (ACLC)** 2016-2017 (undergraduate)  
Bachelor of Science in Information Technology  
Roxas Street, Brgy.4, San Francisco, Agusan del Sur
- **Barobo National High School** 2010-2013  
Barobo Surigao Del Sur
- **Barobo Townsite Elementary School** 2004-2009  
Barobo Surigao Del Sur

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## Reference

- **Mr. Jeslieber Y. Roxas -**  
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