

JASON DEQUIN VILLAROSA

Red Deer, Alberta, Canada

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587-377-6267

Efficient technical personnel with two years of experience in the transportation sector who provide exceptional customer service and uphold the satisfaction of customers. Capable to maintain machinery in accordance with OEM specifications. Devoted to team engagement and ongoing growth. I aim to create a positive and productive work environment by communicating with the members, setting clear goals, and perform effectively.

Experience

Production Maintenance • Rivson Goldplast Manufacturing Company Oct 2022 – Mar 2023

- Installed, troubleshoot, and maintained production machinery.
- Adjusted machinery repaired or replaced faulty components.
- Created and implemented programs for workplace safety, health, and quality.

Warranty Service Advisor • Chevrolet Bacolod Oct 2021 – Mar 2022

- Responded to consumer request complaints supports and inquiries before figuring out the best course of action.
- Provided info on available service, items, and rules in addition to range of different view.
- Achieved 100% customer satisfaction

Customer Service assistance • City's Engineering Office Sagay City. Jun 2021 – Oct 2021

- Examined automobile to determine the requirement for repair.
- Prepared and planned for unexpected schedules and activities repair and maintenance.
- Achieve 100% customer satisfaction and Performed routine maintenance.

Machine Operator and Inspector • Toyota Auto Parts Jan 2017 – Aug 2017

- Operated various casting machines, molding machines and pneumatic tool.
- Manually product inspections for possible defect and conducted 5S routine.

Auto Mechanic Trainee • Lopez Sugar Corporation Apr 2016 – Jun 2016

- Fabricated daylight frames, repaired trucks' frame and replace trucks tire.
- Installed electrical and electronics wiring components.
- Cleaned, lubricated and carried out operating machinery.

Sugar plant internship trainee • Sagay Central Incorporation Apr 2015 – Jun 2015

- Hands on milling machine operations, boiler operations, sugar laboratories activities, electrical monitoring activity.

Education

Bachelor of Secondary Education. (Aug 2021-Jun 2022) - *Diploma*

Mount Carmel College of Escalante Inc.

Bachelor of Science in Mechanical Engineering (Sep 2017- Nov 2020) - *Diploma*

Technological University of the Philippines Visayas

Automotive Engineering Technology (Jun 2014 – Aug 2017) - *Diploma*

Technological University of the Philippines Visayas Sagay

Achievement

Boys Scout of the Philippines Medal of Honour 2013

Skills

Basic Cad Modelling • Costumer Services • Welding • Lathe Machine Operation • Basic Electrical Wiring • Basic Electronic Installation • Automation Maintenance Servicing • Troubleshooting • Positive Attitude • Problem Solving • Time Management • Automotive Servicing • Computer Literate • Microsoft Office • Driving • Equipment Operations • Survey Equipment Operation