



## SANTIAGO D. CUNTAPAY JR.

A seasoned call center professional, I bring over 2 years of experience in delivering exceptional service to clients while driving profitability for employers.

### EDUCATION:

#### Tertiary

Bachelor of Science in Pharmacy  
University of La Salette, Santiago City  
S.Y. 2010-2014

#### Secondary

University of La Salette  
Malvar, Santiago City  
S.Y. 2006-2010

#### Primary

La Salette Elementary  
Centro East, Santiago City  
S.Y. 2000-2006

### Profile:

- With Good Moral Character
- Responsible and calm even in various situation
- Can relate to different types of people, personalities and culture.
- Honest and Flexible in any types of situations
- Possess good communication skills.
- Basic skills in computer knowledge

### Contact

PHONE: 365-366-1926

### EMAIL:

[santy.papabol@gmail.com](mailto:santy.papabol@gmail.com)  
[santiago\\_c06@yahoo.com](mailto:santiago_c06@yahoo.com)

### Address

601-3690 Bathurst St. Toronto  
On.M6A2E7

## CAREER OBJECTIVES

- To have a satisfying and quality work or stable job.
- To gain more knowledge and skills in expanding my experiences in dealing with different people.

### WORK EXPERIENCE

- **Peso Resources Development Corporation (Clerical Support)**

May 22, 2023 – January 30, 2024

Sorting, filing, and retrieving of archive and other identified documents required to be kept in records areas.

- **National Grid Corporation of the Philippines (Right of Way Assistant)**

July 11, 2022–May 12, 2023

Negotiates with project-affected persons for the acquisition of land and land rights, and for site workability.

- **Santiago Medical City (PHARMACY ASSISTANT)**

December 22, 2017–January 20, 2020

Assists in maintaining and safely storing an adequate inventory of items; rotates stock and checks expiration dates.

- **Teleperformance Antipolo (CUSTOMER SERVICE REPRESENTATIVE)**

December 5, 2016–January 18, 2018

Handles inbound/ outbound calls. Responsible for customer calls using product knowledge.

### SKILLS:

