

Joe Mari P. Ignacio

Contact#: (306)-201-7772

Email Address: joemariignacio28@yahoo.com

Personal Profile

- February 23, 1993 / 31 years old
 - Male - Single
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Educational Background

- Tertiary School: University of Makati
J.P. Rizal Extension, West Rembo, Makati City Philippines
Course/Program: Diploma in Industrial Facilities & Technology
Major in Service Mechanic
3 years (Graduate)
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Employment Records

- **Toyota Motors Philippines Corporation**
Toyota Special Economic Zone
Santa Rosa-Tagaytay Highway, Santa Rosa City, Laguna 4026 Philippines
As a Chassis Welder (On the Job Training)
From March 28, 2011 - October 15, 2011
- **Continental Temic**
Temic Automotive Inc. Temic bldg., Bagsakan Rd. FTI SEZ 1630, Taguig City Philippines
As a Maintenance Technician
From Jan 2013 - June 2013
- **Simone's Coffee**
3rd floor Two E-Com Tower, Palm Coast Drive, Pasay City Philippines
As a Head Barista
From Aug 2013 - March 2014
- **SITEL Philippines OJV Site (Equifax Canada)**
1 Dona Julia Vargas Ave Ortigas, Pasig City Philippines
As a Customer Support Representative
(Fraud Analyst, Handling Disputes, & Handling Consumers Mixed Profiles)
From April 2015 – May 2017
- **SYKES Asia Inc (Ameriprise Financial)**
Glorietta BPO 1 Office Tower. Hotel Drive, Ayala Center, Makati City Philippines
As a Customer Support Associate - Website Support Analyst
From Nov 13, 2017 – Feb 18, 2022

- **SYKES Asia Inc (Google)**
Office Site: Six/NEO, 26th St, Taguig, Metro Manila Philippines
As a Technical Support for 3 line of businesses
Mother LOB: Google Wifi
Also supporting Google Home Speakers, and Chromecast devices.
From Aug 22, 2022 - March 24, 2023
 - Then being transferred internally due to a global recession.
As a Technical Support to **Sonos**
Glorietta 1 Hotel Drive Ayala Center, Makati City
From March 27, 2023 - June 10, 2023
 - **Carelon Global Solutions Philippines Inc.**
24th - 29th floor s Alliance Global Tower 11th Avenue cor. 36th Street
Bonifacio Global City, Fort Bonifacio, Taguig 1634 Philippines
As a Customer Care Representative
From Aug 21, 2023 - Feb 10, 2024
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Character Reference

- Mark Navato - (306)-515-1385
(Laser Operator)
- Yza Yance - (306)-201-8389
(Accounts Payable)
- Luzviminda Hoberg - (306)-737-0881
(ECE)

I hereby certify that the above information is true and correct based on my knowledge and belief.