

**RODIE M. EMPEDRAD**  
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## **CARRER OBJESCTIVES**

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- I am an organized and hard-working person looking for a meaningful job to gain some practical experience.
- Seeking a responsible career opportunity to make use of my training and skills while contributing to the success of the company.
- Utilizing my interpersonal abilities to help a company reach its objectives of providing exceptional customer satisfaction and remarkable customer experience.

## **PERSONAL DATA**

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Age: 29 years old  
Date of Birth: June 2, 1993  
Birthplace: Iloilo City  
Sex: Male  
Civil Status: Single  
Citizenship: Filipino  
Height: 5'7"  
Weight: 80 kgs.  
Religion: Roman Catholic  
Languages Spoken: Hiligaynon, Filipino and English

## **SKILLS**

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- Proficient in MS Excel including Pivot Tables and VLOOKUP
- Good command skills both in oral & written (Hiligaynon, Filipino & English)
- Proficient in customer relationship management (CRM) system
- QuickBase & JIRA savvy
- Process improvements
- Team player
- Customer Service
- Tech – aware

## **EDUCATIONAL BACKGROUND**

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### **TERTIARY**

West Visayas State University  
Luna St., La Paz, Iloilo City  
Bachelor of Science in Development Communication, Service Awardee  
Date Graduated: March 2013

### **SECONDARY**

Jalandoni Memorial National High School, Curricular Awardee  
Abanilla St., Lapuz, Iloilo City  
Date Graduated: March 2009

### **PRIMARY**

Assumption Socio Educational Center  
Zone 2, Bario, Obrero, Lapuz, Iloilo City  
Date Graduated: March 2005

## **INTERESTS AND ACTIVITIES**

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- Photography
- Writing Poems
- Social cause
- Cooking
- Outdoor activities
- Sports oriented
- Traveling
- Music
- Blogging
- Movies
- Folk Dancing

## WORK EXPERIENCE

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- Student Assistant  
West Visayas State University, College of Mass Communications (Faculty Office)  
February to June 2011 and April to May 2012  
  
Job Description:
  - Acted as errand
  - Acted as an Information Officer
  - Acted as a Liaison Officer
  - Reproduced documents
  - Sent communication to other offices
  - Filing of documents
  - Managed other office related tasks
- Student Assistant  
West Visayas State University, College of Mass Communications (Media Library)  
October to February 2012-2013  
  
Job Description:
  - Acted as a Librarian
  - Managed the utilization of the Media Library
  - Maintaining the order and regulations of the Media library
- Ramp- up agent (Customer Service Representative)  
Teleflora Mother's Day  
Callbox Inc.  
M.H Del Pilar, Molo, Iloilo City  
May 2013 to September 2013
- Logistic Supervisor  
Great Foods Concepts- Waffle time Inc.  
Ungka 2, Pavia, Iloilo City  
October 28, 2013 to May 15 ,2014
- Account Associate  
VXI Global Solutions  
Walter Mart Mall, Muñoz, Quezon City, Manila  
October 13, 2015 to January 17, 2017
- Customer Support/Ops Coordinator II  
Reed Elsevier Philippines  
Iloilo Business Park, Megaworld Blvd., Mandurriao, Iloilo City  
May 15, 2017 to present

## **ACHIEVEMENTS AND RESPONSIBILITIES**

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- University Senior Student Council (SY 2012-2013) - Officer
- West Visayas State University Spire (Yearbook) - Member, Editor for CMC
- Philippine League of Development Communication Students - Member
- Excellence in Outside Achievements (SY 201-2012)
- Excellence in Service (SY 2011-2012)
- Excellence in Service (SY 2012-2013)
- Special Service Awardee (SY 2012-2013)
- Communication Campaign Competition, Champion, UP Los Baños, December 17 to 19, 2011
- Dance sports Competition- Modern Standard Category, Champion, WVSU-Pescar Gym October 16, 2012

## **TRAININGS AND SEMINARS ATTENDED**

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- Student Leadership Development Program, College of Mass Communications, West Visayas State University - September 8, 2012
- Marshall McLuhan Forum, West Visayas Cultural Center - March 7, 2013
- Making Waves 7: Communicating Sustainable Consumption Through the New Media, UP Los Baños - December 17 to 19, 2011

## **INTERNSHIP AND COMMUNITY INVOLVEMENT**

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- Gawad Kalinga Builder's Institute, Intern - May to June 2012
- Facilitator, Gawad Kalusugan Training Workshop - May 13, 2012
- Facilitator. GK Iloilo Bayani Assembly - May 19, 2012
- Facilitator, GK Entrepreneurship - March 17, 2011
- Community Organizing, San Roque, Guimaras - September 2010
- Community Service, Oton, Iloilo - September 19, 2011

## REFERENCES

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- Prof. Shiela Mae C. Quero  
Professor, West Visayas State University- College of Mass Communications  
Luna St. La Paz, Iloilo City  
320-0870 loc. 113/+63 916 220 8547
- Prof. Ricky G. Abaleña III  
Curriculum Adviser, West Visayas State University- College of Mass  
Communications  
Luna St. La Paz, Iloilo City  
320-0870 loc. 113/+63 921 584 9631
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