

Cristian Keneth L. Bagallon

1319 Lardizabal St., Brgy. 409, Sampaloc Manila,
Philippines, 1008
Mobile No.: (63995) 331-6998
Email Add: Kenbgln18@gmail.com



PERSONAL INFORMATION

Permanent Address : 1319 Lardizabal St., Brgy. 409, Sampaloc Manila, Philippines, 1008
Birthdate : November 8, 1996
Birth Place : Sampaloc, Manila
Height : 5'10 ft.
Weight : 170 lbs.
Sex : Male
Civil Status : Single
Religion : Roman Catholic
Nationality : Filipino

BENEFICIARY

Beneficiary Name : Bagallon, Cristine L.
Relationship : Sister
Permanent Address : 1319 Lardizabal St., Brgy. 409, Sampaloc Manila, Philippines 1008
Tel. No. : (63945) 697-9629

DEPENDENTS:

Father: Bagallon, Francisco Estares Birthday: October 21, 1965
Birth Place: Dao, Capiz
Occupation: Disease

Mother: Bagallon, Agnes Librea Birthday: September 6, 1964
Birth Place: Sampaloc Manila
Occupation: Disease

BROTHERS / SISTERS

Sister: Bagallon, Cristine Librea Birthday: October 27, 1994
Birth Place: Sampaloc Manila
Civil Status: Single
Occupation: Bank Teller (BDO Unibank INC.)

EDUCATIONAL BACKGROUND

Elementary	Year [From] - [To]
School: Dao Central Elementary School Address: Pob. Ilaya Dao, Capiz	2004 - 2009

Secondary

School: Dao National High School 2009 - 2013
Address: Pob. Ilaya Dao, Capiz

College

Course: Bachelor of Science in Industrial Technology 2013 - 2017
School: Eulogio "AMANG" Rodriguez Institute of Science and Technology
Address: Nagtahan Manila, Philippines

EMPLOYMENT HISTORY

Position: Technical Support Consultant
Company: Astech Pengson Distributor INC.
Address: 5/f Waltermart Bldg, 8001A Edsa Veterans Village, Quezon City, Philippines
Date: April 2017 to June 2018
Reason for Leaving: Area of workplace and Salary

Job Description / Duties and Responsibilities:

- Provide Technical Support, repair and troubleshooting of hardware and software. Including laptop, desktop, monitor, printers & projectors.
- Meets SLA & KPI goals set by the company.
- Provide Technical Onsite Repair for mechanical vault in a timely manner.
- Knowledgeable in EPSON CISS Models Printer and BENQ Projector.

Position: Technical Support Engineer
Company: Acer Philippines INC./Highpoint Services Network Philippines INC.
Address: 1172-1180, Quirino Ave Ext, Paco, Manila, Metro Manila
Date: June 2018 to December 2021
Reason for Leaving: Resigned

Job Description / Duties and Responsibilities:

- Demonstrated advanced technical knowledge, resulting in swift diagnosis and repaired of hardware/software of desktops, notebooks, monitors, projectors, smartphones and tablets
- Troubleshoot, diagnose and repair hardware and software of Acer laptops, desktops, All in One PC, Monitor, Tablet and Smartphones.
- Skillfully utilized company ticketing system on a daily basis to open, update, and close customer trouble tickets based on clear and concise reports of findings, and to ship repaired units to customers
- Often work with Coordinators, Customer Service and Logistics departments regarding problems and solutions on a specific customer computer or on issues affecting all computers of a specific model.
- Replaced hardware components, upgraded memory, storage, installed wireless card, mainboard and various other upgrades for customers. • Performed updates, installation and upgrade of Windows Operating Systems, Drivers and application.

Position: Network and Telecommunications Assistant
Company: Integrated Computers Systems INC.
Address: 3/F Limketkai Building, Ortigas Ave, San Juan, Philippines
Date: December 2021 to Present
Reason for Leaving: Salary and Career Growth
Job Description / Duties and Responsibilities:

- Manage and monitor Servers, DHCP & Active Directory.
- Responsible in troubleshooting hardware equipment issued to end user.
- Facilitate company installed application to end user.
- Maintenance of Knowledge Database module that will serve as the repository of reported concerns and detailed documentation regarding incident reports.
- Manage, monitor and maintenance of firewall.
- Facilitate internal IT projects and infrastructure.
- Identify options and solutions to end user queries.

TRAININGS / SEMINARS ATTENDED

Training Center: EPSON Philippines Duration: 2017
 Address: ADB Ave, Ortigas Center, Pasig, Metro Manila
 Title: Epson Printer Training

Training Center: Huawei Service Center Duration: 2021
 Address: Unit A155 & A157 GF Venice Canal Mall, Upper McKinley Rd, Taguig
 Title: Huawei Technical and Service Training

Training Center: TP Link Duration: 2022
 Address: Ortigas Ave, Corner Asian Development Bank Ave, Quezon City, 1100
 Title: Product Update TP Link Business Networking

SPECIAL SKILLS / INTERESTS]

- Strong Technical & Analytical Skills
- Open-minded and open for team work and collaboration
- Resourceful
- Project management skills
- Knowledgeable in Microsoft
- Office (Word, Excel & Power point)
- Knowledgeable in Windows OS Environment.
- Advance knowledge in computer, smartphones and tablet hardware

CHARACTER REFERENCES

Mr. Angelo Gelard Duletin
 Technical Team Lead
 Acer Philippines Inc.
 Tel. No.: (63947) 291-8359

Mr. Richard Jimenez
 System Engineer
 FactSet
 Tel No.: (63917) 590-6592

Kent Andro Tipan
 Business Process Automation Engineer (Cluster Lead)
 Union Bank of the Philippines
 Tel. No.: (63917) 838-3569


 Applicant's Signature