



GLORY MAE V DIO

Sitio Manol, Tisa, Cebu, Cebu City |
0905-931-6312 | glorymaevdio@gmail.com

OBJECTIVE

Dedicated and experienced Customer Service Representative seeking for an opportunity where I can use my experience as an advantage to meet the companies goals and visions.

EXPERIENCE

CONCENTRIX

Customer Service Representative | July 2016 – Mar 2021

EXL PH

Customer Service Representative | June 2021 – Dec 2022

DEXCOM

Technical Support | Mar 2023 – August 2023

- Works at night shift
- Assist customer who would want to take advantage of the promotion, we educate how the process works (walking them through the process) to ensure that they meet the qualifications. We often deliver difficult messages if customer were not eligible for the promotion.
- Delivers excellent customer service and maintain customer satisfaction
- Reason of leaving : Need higher compensation

EDUCATION

Bachelor of Science in Agribusiness Management (2016-2017)

Central Mindanao University | University Town, Musuan, Bukidnon, Philippines