



JEROME D. LIM

Web Developer

CONTACT INFORMATION

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PROFESSIONAL SUMMARY:

Solution-oriented and problem solver with 5 years of experience building and maintaining software, coding, and scripting. Highly skilled in communication, collaboration, and technical documentation. Excited to begin a new challenge with a successful team.

AREAS OF EXPERTISE:

- ✓ Front-end & back-end web development
- ✓ Code structure & architecture
- ✓ Web performance optimization
- ✓ Programming languages
- ✓ Agile software development
- ✓ Agile leadership or scrum master
- ✓ Source control
- ✓ Test driven development

TECHNICAL PROFICIENCY:

PLATFORM:	Windows 7/8/10
LANGUAGES:	PHP, JAVA, JAVASCRIPT, HTML5, CSS, ASP, NET/C#
FRAMEWORK	REACT.JS, NODE.JS, NEXT.JS, LARAVEL
SOFTWARE	ADOBE PHOTOSHOP, MICROSOFT OFFICE, DREAM WAIVER, VISUAL STUDIO 2022/ VS CODE & UNITY 3D

SKILLS:

- WEB DEVELOPMENT
- USER TRAINING AND SUPPORT
- CODING AND SCRIPTING
- DEBUGGING AND TROUBLESHOOTING
- TESTING AND DOCUMENTATION
- Proficiency in programming languages
- Understanding of network diagnostics and analytical tools
- Understanding of search engine optimization (SEO) practices.
- Excellent written and verbal communication skills.
- Strong interpersonal skills.
- Ability to work independently and manage time efficiently.
- Solution-oriented and high-level programming skills.
- Ability to troubleshoot and optimize web pages for security and responsiveness.

WORK EXPERIENCE

RED RIBBON CREW | Marque Mall Philippines | 2014



• Red Ribbon has grown to over 450 outlets all over the Philippines and over 30 stores in the US. One of the fastest growing bakeshops in the Philippines, producing the best products in our industry and in the US Market today.

- Serving and getting customers' orders.
- Promoting positive guests relation, involved in all aspects of customer service

PIZZA HUT CREW - Working student| Marque Mall Philippines | 2015

- Pizza Hut serves over a million pizzas a day in more than 15,600 restaurants in 90 countries making it the No.1 pizza brand in the world.
- Trained to make customers feel appreciated.
- Trained to treat customers are treated with courtesy, attentiveness, respect, and enthusiasm.



RECRUITMENT ASSOCIATES



3C Industrial
Staffing Solutions Inc.

3C INDUSTRIAL STAFFING SOLUTIONS | Clark Philippines | Nov.2016-May 2017

- Provide total recruitment solutions to local clients, sourcing skilled staff and professionals.
- Conducting interviews and filtering candidates for open positions with talented and qualified candidates.
- Sourcing and attracting candidates by using databases, social media and etc.
- Handle applicant paperwork
- Produce daily reports

CS - ASSOCIATES SALES EXPERT



MICROSOFT STORE | Sutherland Global Services INC | 2017-2022

- Handles 30+ calls daily with duties of processing and returning the refund.
- Receives an average of 90% customer satisfaction.
- Providing technical support for clients on how to do basic troubleshooting steps.
- Providing great customer service by acknowledging and resolving customer concerns.
- Remained Calm and courteous, even during moments of customer dissatisfaction.
- Can work without any supervision for 2 years.

FREELANCE PROGRAMMER| PART-TIME(2017-2024)

- Creating and developing games online.
- Helping students to create games for thesis projects.
- Creating logs.
- Created and tested applications for the website.
- Creating website.
- Directing and performing Website updates.
- Filed reports, gathered information, and perform research.
- Determining user needs by analyzing technical requirements.
- Testing and Developing Software.

SEMINARS AND TRAINING ATTENDED

TESDA

Gold gates Academy

Call center Training
(Dec 19,2009 - January 2010)
B. Mendoza St. City of San Fernando

ON-THE-JOB TRAINING | Office Clerk

3C Industrial Staffing Solution Inc.

Philexcel Business Park Clark, Philippines
(April 2016 - November 2016)

PSITE REGION 3

Student Conference on Information
Technology Education
Guiiao Convention Center



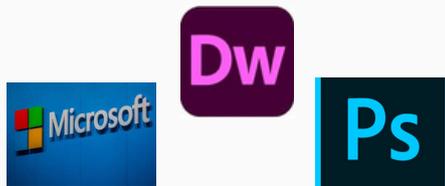
SKILLS & TRAINING

YEAR

Leadership Training Seminar	2014
Advance Basic Computer Training	2014
Customer Service Assistance Seminar	2014
Microsoft Office Tools 101-102	2017
Shopify 101	2020
Shopify Dropshipping	2020
Shopify Basic Apps Operations	2020

TOOLS

Microsoft Office Word	Canva
Microsoft Office Excel	Picsart
Microsoft Office Powerpoint	Grammarly
Microsoft Office One Note	Zoom
ADOBE PHOTOSHOP	Webex
DREAM WEAVER	Google Meet
VISUAL STUDIO 2019	Google Workspace
UNITY 3D	Google Drive
Social Media Apps	Google Calendar
WPS	
VS CODE	



WORKS ACHIVEMENTS AND AWARDS

CS - ASSOCIATES SALES EXPERT | SUTHERLAND

- An employee of the month for 8 times
- Perfect Attendance Awardee
- Best Advocate with a score of 4.40

RED RIBBON CREW | Marque Mall Philippines

- An employee of the month
- Best in factuality
- Appreciation Awardee

RECRUITMENT ASSOCIATES

- Appreciation Awardee

EDUCATION

COLLEGE

Mabalacat City College (MCC)

Graduate of Associate in Computer Technology

Rizal St. MacArthur Highway Dolores, Mabalacat City Pampanga

SY: 2013-2014

Mabalacat City College (MCC)

Graduate of Bachelor of Science in Information Technology

Rizal St. MacArthur Highway Dolores, Mabalacat City Pampanga

SY: 2016-2017

CHARACTER REFERENCES

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