

# Mr. JONATHAN B. ATOS

Near Reservoir, Lagtang, Talisay City, Cebu  
Email: [aliko\\_atos@rocketmail.com](mailto:aliko_atos@rocketmail.com) and Mobile # +966500192476 (Riyadh, K.S.A.)

Experienced in Technical Support with a demonstrated history of working experiences in the I.T. Industry; systems deployment, software testing, software documentation, printer support, computer hardware/software installation/troubleshooting, network configuration, and data entry. Knowledgeable in project management, operations, and leadership.

## WORK EXPERIENCES:

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### **JERAISY TECH Co.**

April 8, 2011, to present  
**Technical Support Technician**  
Kingdom of Saudi Arabia, Riyadh

### **ASIAN SKILLED HUMAN NETWORK Inc.**

November 22, 2010, to March 15, 2011  
**Operations Officer**  
Philippines, Cebu

### **ABLE SERVICES, Inc.**

May 3, 2010, to October 31, 2010,  
**Branch Coordinator**  
Philippines, Cebu

### **NOZOMI FORTUNE SERVICES, Inc.**

February 7, 2005, to April 30, 2010  
**Operations Supervisor**  
Philippines, Cebu  
Assignment: **Lexmark Research & Devt.;**  
**Trax Technology**

### **PROMO DIMENSIONS Inc.**

December 12, 2002, to January 5, 2005,  
**Warehouseman**  
Philippines, Cebu

### **INNODATA XML CONTENT FACTORY, Inc.**

July 1, 2001, to November 23, 2002  
**Team Assistant**  
Philippines, Cebu

### **INNODATA MANDAUE Inc.**

August 17, 2000, to June 30, 2001  
**Production Associate**  
Philippines, Cebu

## EDUCATIONAL ATTAINMENT:

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### Courses

- \* **CISCO Computer Networking Academy (CCNA) Module 2 to 4**
  - [CENTRE OF INTERNATIONAL EDUCATION, GLOBAL COLLEGES INC.](#)
  - Panagdait, Cebu City
- \* **CISCO Computer Networking Academy (CCNA) Module 1**
  - [UNIVERSITY OF CEBU](#), Main Campus
- \* **Computer Technology**
  - [DEPARTMENT OF MANPOWER DEVELOPMENT AND PLACEMENT](#)
  - Jakosalem St., Cebu City
- \* **Bachelor's degree in Computer Engineering**
  - [MISAMIS UNIVERSITY](#)
  - Ozamiz City

### Certifications:

- \* **Computer Systems Servicing NCII**
  - [COMSOFIL - Elite International School](#)
  - Riyadh, K.S.A.
  - TESDA Certification No. 19000702000027;
- \* **Trainer's Methodology/Assessor's Methodology Training Program**
  - [TESDA](#) Cebu Provincial Office, Salinas Drive, Lahug, Cebu City
  - Certificate No. R-VII-09-08-00068
- \* **CE870 TE1525 Datacard Technical Training**
  - [DATACARD CORP.](#)
  - Rotana Hotel
  - Dubai, United Arab Emirates

## KNOWLEDGE AND SKILLS:

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- Projector – Installation and Troubleshooting for EPSON, RICOH, HITACHI
- Copier Machines– Installation and Troubleshooting for HP, RICOH, DEVELOP, and KYOCERA
- Cash Registers – Installation and Troubleshooting for TEC
- PBX System installation and troubleshooting for Avaya, Panasonic, IWATSU
- PINPAD - Installation; HW Maintenance & Repair
- ENTRUST Card Printers - Installation, Troubleshooting, Software Installations, Designing, Firmware upgrade, hardware repair Models: SP25, 35+, 55+, 75+; SD160, SD260, SD360, SD460SLM, CD800, CD820 S/M, CE840, CE870, CR805, SIGMA DS100)
- Basic applications - Visual Basic, Access, Assembly, C/C++, and HTML5
- Operating System (OS) Installations - Windows 7, Windows 10, Windows 11, Windows Server 2008 R2
- Basic networking – installation, cabling, configuration
- Computer Installation, Assembly, and Disassembly
- CISCO Router Configuration
- Software Installations – MS Office, Adobe Photoshop, Anti-virus software

## TRAINING AND SEMINARS:

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### PRODUCTS

- **Cash Register Programming, Installation, and Troubleshooting (TEC)**  
Date: Nov. 10 – 14, 2012  
Place: Riyadh House, TSD Training Room, Riyadh- K.S.A.
- **AVAYA, PANASONIC, AND IWATSU Hardware and Software Installation**  
Date: Oct. 15 – 17, 2012  
Place: Riyadh House, TSD Training Room, Riyadh- K.S.A.
- **ID Works/ID Centre with Software Installation and Design**  
Date: June 16 – 17, 2012  
Place: Riyadh House, TSD Training Room, Riyadh- K.S.A.
- **AMANO Installation and Maintenance (MODEL: PIX3000x AND EX9000)**  
Date: June 10 - 11, 2012  
Place: Riyadh House, TSD Training Room, Riyadh- K.S.A.
- **DATACARD Installation and Maintenance (FP65 and FP65i, CD800)**  
Date: January 24 – 25, 2012  
Place: Riyadh House, TSD Training Room, Riyadh- K.S.A.
- **DATACARD Installation AND Maintenance (SP25, SP35/+, SP55/+, and SP75/+)**  
Date: August 15 – 16, 2011  
Place: Riyadh House, TSD Training Room, Riyadh- K.S.A.
- **T9 AMANO Installation and Software Maintenance**  
Date: August 6 – 7, 2011  
Place: Riyadh House, TSD Training Room, Riyadh- K.S.A.

### MANAGEMENT AND LEADERSHIP

- **Trainer and Assessors' Methodology Training Program**  
Date: October 5 – 13, 2009 Place: TESDA, Cebu
- **Officers Development Training**  
Date: June 2009 Place: NOZOMI, Cebu
- **Basic Management Skills Seminar**  
Date: November 8 – 9, 2008 Place: NOZOMI, Cebu
- **Constructive Discipline Seminar-Workshop**  
Date: September 25 - 26, 2008 Place: NOZOMI, Cebu
- **Team Building and Personal Effectiveness**  
Date: November 17 to 18, 2007 Place: NOZOMI, Cebu
- **Frontline Leadership Skills**  
Date: July 27 to 29, 2006 Place: NOZOMI, Cebu
- **Continuous Improvement Workshop and Team-Building Activity**  
Date: September 17, 2005 Place: NOZOMI, Cebu
- **Constructive Discipline Workshop**  
Date: July 6 to 8, 2005 Place: NOZOMI, Cebu

### CHARACTER REFERENCES:

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Engr. Ferdinand C. Ang  
Consultant/ Management Consulting  
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