JOHN MICHAEL N. SAMSON

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Key skill set / Domain Expertise

- 11 years experience in Automotive Industry
- 6 years experience as Service Manager and People Management
- Adept knowledge in Automotive Electrical Data Trouble Code (DTC).
- Highly capable in performing several computer application such as Microsoft Excel, MS Word
- Possess satisfactory interpersonal and effective communication skills.

Job Experience

Government Agency : Land Transportation Franchising and Regulatory Board
Project Duration : March 16, 2022 – October 16, 2023
Standard Role : Technical Support Assistant

Project and Role Description:

- Carry out research and identify strategic options with respect to areas or topic assigned
- Provide research and conduct survey if necessary, in order to develop technical report for the PUV Modernization Program.
- Develop and report program/project concepts and frameworks that will address or respond to issues and concerns based on outcome of research studies and surveys
- Conduct site visits, stakeholder consultations, or attend meetings with any relevant agency, institution, or party, or attend to any matter, whether inside or outside of Region 5, as may be required by the Department or the Board as may be necessary in the discharge of her or her duties under this contract.
- Perform other duties as may be assigned from time to time.

Company : Subaru Camarines Sur
Project Duration : July 2015 – March 8, 2023
Standard Role : Service Manager

Project and Role Description:

- Manages day to day operations of dealer service intakes, dealer workshop and reception.
- Responsible for development and maintaining a high performing, experienced team focused on meeting deliverables and high-performance results.
- Responsible for staffing and service planning
- Handles preparation of monthly reports such as performance, manpower and revenue reporting
- Handles monthly monitoring of service parts and inventory

Company : Chevrolet Camarines Sur
Project Duration : July 2015 – August 2018
Standard Role : Service Manager

Project and Role Description:

- Manages day to day operations of dealer service intakes, dealer workshop and reception.
- Responsible for development and maintaining a high performing, experienced team focused on meeting deliverables and high-performance results.
- Responsible for staffing and service planning
- Handles preparation of monthly reports such manpower, service intakes and after sales reporting

Company : Honda Cars Camarines Sur
Project Duration : February 2014 – July 2015
Standard Role : Service Advisor

Project and Role Description:

- Responsible for ongoing maintenance of effective client service relationship and client satisfaction in services offered
- Handles preparation of work schedule
- Handles daily receiving and monitors of service intakes

Company : Dobbel Hanei Corporation
Project Duration : August 2013 – February 2014
Standard Role : Service Advisor Trainee

Company : Mitsubishi Motors
Project Duration : 2010 - 2013
Standard Role : Automotive Technician

Education

University/College	Degree	Year
Camarines Sur Polytechnic Colleges	BS in Industrial Technology	March 2011
Ateneo De Naga University	Secondary	March 2001
Naga Parochial School	Elementary	March 1996

Trainings

National Certificate 2
Technical Education and Skills Authority
Pili, Camarines Sur

Eyesight Service Training
Subaru Pasig
January 8-9, 2018

Service Advisor Training
Motor Image Pilipinas
Subaru Manila Bay
June 28-29, 2018

HQ4 Training (NEW XV)
Subaru Manila Bay
August 9-10, 2017

Dealer Parts and Service Workshop
Subaru Manila Bay
October 25, 2017
Chevrolet Complete Care
TCCCI (The Covenant Car Company Inc.)
Chevrolet Philippines
April 4, 2016

Find New Roads (WC-FNR.EN1)
TCCCI (The Covenant Car Company Inc.)
Chevrolet Philippines
September 2, 2016

GM Difference Retailer Operations Standard – Aftersales
TCCCI (The Covenant Car Company Inc.)
Chevrolet Philippines
September 2,2018

Certified RT (Repair Technician)
Individualized Skills Training
Honda Cars Philippines, Inc.
105 South Main Ave., Laguna Technopark
Santa Rosa City, Laguna 4026, Philippines
August 22, 2013 – November 17, 2013

Certified MT (Maintenace Technician)
Individualized Skills Training
Honda Cars Philippines, Inc.
105 South Main Ave., Laguna Technopark
Santa Rosa City, Laguna 4026, Philippines
August 22, 2013 – November 17, 2013

Certified Silver SA (Service Advisor)
Honda Service Management Action Renovation Training
Honda Cars Philippines, Inc.
105 South Main Ave., Laguna Technopark
Santa Rosa City, Laguna 4026, Philippines
August 22, 2013 – November 17, 2013

Certified Bronze SA (Service Advisor)
Honda Service Management Action Renovation Training
Honda Cars Philippines, Inc.
105 South Main Ave., Laguna Technopark
Santa Rosa City, Laguna 4026, Philippines
August 22, 2013 – November 17, 2013

Reference:

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I hereby certify that the above information is true and correct to the best of my knowledge.

John Michael N. Samson
Applicant