

Mark Reyes Delos Reyes

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EMPLOYMENT HISTORY

Company : JDC Meats
Position : Butcher
Address : The Marketplace Westborough Town Center Silang Cavite
Date : February 13, 2023, to present

Duties and Responsibilities:

- ❖ Responsible for receiving delivery and lift heavy box meat and of carcasses by checking the quality and temperature.
- ❖ Breaking down carcass, Deboning and slicing into portion for retail display.
- ❖ Prepare Pork, beef, and Chicken into retails cuts using knife, meat grinder, band saw and meat slicer
- ❖ Prepare and serve customer's cut preference by choice.
- ❖ Debone pork ham leg and rib shoulder from carcass.
- ❖ Pack unsold beef, pork and chicken into chiller room with expiration dates.
- ❖ Make production of burgers, skewers.
- ❖ Disassemble, clean and disinfect all utensils, tools and machines.

Company : North Star Meat Merchant (SM Sta. Rosa Laguna)
Position : Merchandiser / Butcher
Address : Sta Rosa Laguna
Date : June 7, 2022, to December 13, 2022

Duties and Responsibilities:

- ❖ Breakdown of pork carcass into small portion or custom cuts to be sold to the costumer.
- ❖ Responsible in providing customer service in the retail outlet by preparing and placing meat cuts and products in display.
- ❖ Help to prepare meat for retail display by cutting, portioning, wrapping, weighing, and labelling meat cuts.
- ❖ Knowledgeable in using tools and equipment's like slicer, Bone saw machine, meat grinder.
- ❖ Performing quality inspections on meats and other products.
- ❖ Take customer order and does suggestive selling.
- ❖ Assist in maintaining storage room in a neat, safe, and orderly manner.
- ❖ Clean toots, equipment, display counters and work areas according to company standards procedure.
- ❖ Observe work safety, Hygiene, and sanitation within work premises always.

Company : HAJAN Meat shop
Position : Butcher
Address : Zone 4, Sta Lucia, Magarao, Camarines Sur
Date : June 15, 2021 to May 26, 2022

Duties and Responsibilities:

- ❖ Does the primal by splitting carcass into portion.
- ❖ Cutting, deboning and preparing meats according to the specifications of customers.
- ❖ Cleaning and maintaining equipment and tools for cutting.
- ❖ Displaying and weighing meat products.
- ❖ Dealing with customer by performing up selling based on their preference.

Company : Jin Bei Group
Position : Assistant Bar Manager
Address : No.100, Ekareach street, Sangkat 4, Sihanoukville, Cambodia
Date : August 5, 2019, to April 18, 2021

Duties and Responsibilities:

- ❖ Perform daily walk-through of pre-construction to perform preventive maintenance.
- ❖ Always promote a positive perception of the Company both internally & externally.
- ❖ Perform beverage cost – effective and efficiently.
- ❖ Ensure Standard Operating Procedures are achieved and always maintained.
- ❖ Inspire & motivate the team to achieve standards through the company Standard Operating Procedures.
- ❖ Train and develop the team members to ensure food & beverage service is to specification.
- ❖ Coach, motivate, counsel, and evaluate team member and encourage their participation in decision making
- ❖ Provide supervision, direction, and leadership to team members to achieve department goals.
- ❖ Encourage good relationships, promote team spirits and ensure effective two way and multicultural.
- ❖ Improved overall guest satisfaction by assisting with scheduling, training, and inventory to assure the highest quality of product are available.
- ❖ Providing and preparing Point of sale (POS) database for food and beverages outlets.
- ❖ Performing any other job-related duties assigned by superior or management.
- ❖ Communicate and cooperate with other department for operation.

Company : Imperial Pacific International
Position : F&B Supervisor
Address : CPL Derence Jack Road, Orchid Street, Garapan, Saipan, MP 96950
Date : January 24, 2018 –April 3, 2019

Duties and Responsibilities:

- ❖ Assist outlets for daily operation and to make sure staff is following service standards.
- ❖ Assist to train new staff on board.
- ❖ Do the daily inventory, order stock from red rock and make sure to have enough stocks for the daily operation.
- ❖ Assist the manager to make and implement new standards.
- ❖ Assist my manager to update menu items and price on POS (Infrasys)

Company : Center Bar, Galaxy Macau™
Position : Bar Captain
Address : COTAI Taipa, Macau
Date : June 19, 2014- January 6, 2018

Duties and Responsibilities:

- ❖ Ensure that all guests are being served in a professional manner by giving an excellent service.
- ❖ Build positive relationships with guests to ensure customer satisfaction.
- ❖ Responsible for making staff properly trained how to serve food and wine to maintain standard service.
- ❖ Motivating and encouraging team member's commitment and spirit.
- ❖ Do the daily briefing and discuss what to improve more for a smooth operation and supervise the team members during operation.
- ❖ Handling the inventory of the bar and ensuring items are ordered before running out of stock.
- ❖ Do the daily sales report.

Company : Sakazuki Sake Bar, Okura Hotel
Position : Sake Bartender
Address : COTAI Taipa, Macau
Date : July 15, 2011- June 18, 2014

Duties and Responsibilities:

- ❖ Helping customer choose the correct sake and wine for a meal.
- ❖ Educating customer with the basic knowledge and the proper way how to drink and enjoy sake and wine which leads to up selling.
- ❖ Being knowledgeable on different types of sake and wine with its prefecture and also its taste.
- ❖ Work towards target revenue per guests and revenue per month.
- ❖ Managing the daily and monthly inventory of the Sake in cellar and ensure sake in critical age get sold.
- ❖ Do the daily sales report.

Company : Izumi Sake Bar Lounge
Position : Bar Supervisor
Address : Unit 152 Forbes Town Center, Bonifacio Global City, Taguig City, Philippines
Date : September 18, 2009 – November 25, 2010

Duties and Responsibilities:

- ❖ Always deliver excellent customer service.
- ❖ Ensure that the operation run smoothly and address customer concerns.
- ❖ Assist staff with the daily and monthly inventory and ordering stocks enough for weekly operations.
- ❖ Dealing with the team members if they have some questions or complain regarding bar policies.
- ❖ Do the daily sales report.

Company : CAV Wine Shop-Café
Position : Food and Wine Attendant
Address : Ground Floor "The Spa Building "Lot 5, Quadrant 8 City Center
Fort Bonifacio Global City, Taguig City, Philippines
Date : February 16, 2008 – August 31, 2009

Duties and Responsibilities:

- ❖ Performed opening and closing duties as required.
- ❖ Polish cutlery/glassware, and make sure there are no stains, prepare miss en place.
- ❖ Order items with speed and accuracy.
- ❖ Provide timely, pleasant, and polite food and beverage service to customer.
- ❖ Suggest and up sell a wine that goes well with their food.
- ❖ Maintain awareness with menu items and specials.

Company : Balducci Ristorante
Position : Food and Wine Attendant
Address : Serendra, Bonifacio High Street Fort Bonifacio Global City Taguig City,
Philippines
Date : March 2007 – October 2007

Duties and Responsibilities:

- ❖ Set dining area for service.
- ❖ Polish cutlery and glassware, prepare miss en place.
- ❖ Up-sell special menu for the day, and also wines that goes well with their food.
- ❖ Serve food and beverages according to company standard.
- ❖ Accept payment from the guest.

Company : L'Opera
Position : Food and Wine Attendant
Address : The Fort Entertainment Complex 26th St. cor. 5th Avenue Bonifacio
Global City, Taguig, Philippines
Date : May 2006 – December 2006

Duties and Responsibilities:

- ❖ Take customer order with speed and accuracy.
- ❖ Ensure tables are correctly set, side stations are tidy, and side works is appropriately completed.
- ❖ Responsible for serving food and beverage according to the company standard service and ensure that the guests are satisfied and happy with the food and service.
- ❖ Provide timely, pleasant, and polite service to guest.

Company : Hyatt Regency Manila
Position : Banquet Waiter
Address : 2707 Roxas Boulevard, Pasay City, Philippines
Date : September 27, 2005 – February 27, 2006

Duties and Responsibilities:

- ❖ Responsible for setting up function room according to BEO, prepare service ware and

glasswares.

- ❖ Greet guests and respond to requests in a friendly and courteous manner.
- ❖ Serve the food and beverage according to company standard. Promptly remove dishes as guests complete each course.
- ❖ Replenish beverages as necessary and check with guests for overall satisfaction.
- ❖ Once banquet is complete, reset banquet room according to Supervisor's specifications to ensure the readiness of the room for the following function.

Company : Bigg's Inc.
Position : Service Crew
Address : San Felipe Naga city, Philippines
Date : February 26, 2002 – July 3, 2002

Duties and Responsibilities:

- ❖ Serve food and beverage, clear tables for the next guest.
- ❖ Prepare food like sandwiches, hamburgers, salads, pizza, milkshakes and ice cream dishes.
- ❖ Clean, unwrap, slice and trim foodstuffs by means of manual and electric appliances.
- ❖ Responsible for assisting kitchen staff if not enough manpower on operation.
- ❖ Responsible for doing the stewarding job also.

TRAININGS / SEMINARS ATTENDED

SLAUGHTERING OPERATION (Swine) NCII
Esynergy International
Imus Cavite, Philippines
April 5, 2022 – May 17, 2022

WSET LEVEL 2 AWARD IN WINES and SPIRITS (QCF)
Galaxy entertainment Co. Ltd
September 8, 2014

WSET LEVEL 1 AWARD IN WINES (QCF)
Galaxy entertainment Co. Ltd
May 13, 2014

International Bartender Association/ MORS
Estrada coronel Nicolau de Mesquita No.14 EdificioTaipa , Macao, China
October 27, 2012 – December 15, 2012

BOLS Bar tendering Academy 2013
Sky 21, Avenida commercial de Macau
October 8, 2013

Wine Training: Tulloch Wines and Angove's Winery
Purple Feet, Wine Depot Reposo
217 Nicanor Garcia Street, BelAir Avenue, Makati City

EDUCATIONAL BACKGROUND

Elementary

School : Sipocot North Central School
Address: Sipocot Camarines Sur, Philippines

Year [From] - [To]

1985-1991

Secondary

School : Sipocot National High School
Address: Tara, Sipocot Camarines Sur, Philippines

1991 - 1995

College

Course: Associate in Computer Science
School: Naga College Foundation
Address: Penafraancia Ave., Naga city, Philippines

1995-2000

Course: Basic Seaman Training Course
School: Mariners Polytechnic Foundation College
Address: Baras Canaman, Camarines Sur, Philippines

2000-2003

PERSONAL INFORMATION

Permanent Address : 147 Impig Sipocot Camarines Sur, Philippines, 4408
Birth date : June 22, 1978
Birth Place : Naga city
Height : 175.26 cm
Weight : 176 lbs.
Sex : Male
Civil Status : Single
Religion : Roman Catholic
Nationality : Filipino

SPECIAL SKILLS / INTERESTS

- Knowledgeable in using different kinds of knives.
- Well familiar on how to use band saw, meat grinder and meat slicer.
- Knowledgeable in Sake (Japanese rice wine).
- Knowledgeable in Food and Wine service.
- Excellent customer service skills
- Good interpersonal skills to deal efficiently with costumers, co-workers and general public
- Good in English skills
- Basic Excel, Microsoft word, Red rock, My Micros, Infrasy System

