

Maria Cristina Dela Cruz

Quality Assurance and Control Senior Supervisor
Epson Precision Philippines Inc.
Calabarzon, Philippines 4234

QUALIFICATIONS:

With experience in Quality Assurance and Control System in Projector Manufacturing with wide and strong exposure in the following skills:

- Experience in handling Customer Quality Issues
- Experience in Genesys+ System, QF Cost Data and Analysis
- Knowledge in MOST, FMEA, Poka Yoke and Why Why Analysis
- Well expose in PDCA/ CAPDO Approach
- Experience in Safety related operation s and activities
- Experience in Document Control System
- Good Communication Skills
- Assertive in decision making and able to work independently
- Possessed proven leadership skills and ability to work under pressure
- Enjoys working with the team to achieve good results

WORK EXPERIENCE:

March 2019 ~ Present

OQC SENIOR SUPERVISOR OUTGOING QUALITY CONTROL OPERATION Epson Precision (Philippines), Inc.

- Responsible in overall outgoing inspection quality control operation
- Analyze all quality results and other inspection related data
- When quality issue occurs, handles quality meetings with related sections

Management Task

- Trains, directs, educates and evaluates performance of subordinates.

April 2015 ~ February 2019

QA SUPERVISOR DATA ANALYSIS AND QF COST DATA Epson Precision (Philippines), Inc.

- Responsible in customer claim issues
- Analyze all QF cost data and conduct meeting to related sections
- Overseas all quality management, analytical, and documentation processes

Contact

Blk 3 Lot 11 North Trails Camella,
San Miguel, Sto. Tomas, Batangas,
Philippines 4234

+63-9176275148 (Mobile)
mcbance29@gmail.com

Skills

- Data Analysis
- Project Planning
- Customer Service
- Quality Assurance
- Document Review
- General Administration
- Collaborative Problem Solving
- Data Analysis and Management
- Communication and Reporting

Tools

- Microsoft Office
- Google Document
- Google Drive
- Google Calendar
- Canva
- Last Pass
- Quillbot

Certification

- Liquid Crystal Projector Technical Skill Competition ~ Level II Passer
- MOST Passer ~ Level III Passe
- ISO 9001 and ISO 14001 Internal Auditor
- Why Why Analysis Trainer
- English Teacher (for Japanese)

Character References

Ms. Rochelle Villena
Quality System Management
Assistant Manager
Epson Precision (Philippines) Inc.
SEPZ LIMA Technology Center
Lipa City, Batangas
+63 917-835-3407

Mr. Jed Llewelyn Dela Cruz
Manufacturing Engineering
Senior Supervisor
Epson Precision (Philippines) Inc.
SEPZ LIMA Technology Center
Lipa City, Batangas
+63 906-558-4017

WORK EXPERIENCE:

January 2012 ~ March 2015

TRAINING AND AUDIT STAFF ENGINEER Epson Precision (Philippines), Inc.

- Conducts certification for new model inspectors.
- Overall in-charge for Manpower Performance Assessment (contractual)
- In-charge in handling Intermediate Checker Defects Closure.
- Support New Model Quality Up Activities (Inspection Method Leveling)

2019 ~ Present

ISO9001 & ISO14001 INTERNAL AUDITOR Epson Precision (Philippines), Inc.

- Responsible for leading the audit team
- Prepares the audit plan, delivers meetings and submits audit report

March 2018 ~ March 2019

ENGLISH TEACHER (for JAPANESE) Epson Precision (Philippines), Inc.

- Organize classroom lectures and coursework and prepares materials and activities
- Provides feedback based on workload and classroom behaviour

March 2011 ~ September 2011

PRODUCTION ASSISTANT SUPERVISOR (ASV) Manufacturing II, Surface Finish – Plating Section Ibiden Philippine, Inc.

- Overseas and controls all production activities within the company guidelines and requirements with the objective of ensuring minimal material losses, acceptable yield and maintain customer's satisfaction through excellent quality, productivity and timely delivery of the product.

EDUCATION:

- Bachelor of Science in Industrial Engineering
Polytechnic University of the Philippines
Sto. Tomas Campus, Batangas
2006 ~ 2011

- Virtual Assistant
Virtual Assistant Portal PH
August 2022