



MA. SOCORRO TABARANZA

Restaurant Manager with 9 years of experience in the food industry, providing exceptional leadership and developing strong teams. Skilled in managing front and back-of-house operations and quickly solving problems. Exhibits passion for food and restaurant operations to achieve consistent revenue and profitability.

CONTACT

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📞 +63 9164331568

📍 P10, Damilag, Manolo Fortich, Bukidnon Philippines | Zip Code: 8703

EXPERTISE

- Kitchen oversight
- Front of house operations
- Customer relationship-building
- Quality Control
- Food Safety Management
- Operations Management
- Inventory Management
- Sales & Marketing Strategies

LANGUAGES

ENGLISH

IELTS Over-all Band Score: 7.5

REFERENCES

- **Lovelle See**
Mall Manager
(Former Foodhall Operations Manager)
SM CDO Downtown Premier
+63 9175525147
- **Rangimarie Domingo**
Area Manager
Dunkin' Donuts Cagayan de Oro
+63 9177912555

WORK EXPERIENCE

GENERAL RESTAURANT OPERATIONS MANAGER 2018-2022 ●

Two Js Foodshoppe Corp. (Franchise Operator: Bigby's Group of Restaurants)

- Oversaw operations of three restaurants: ensuring standards & quality of food and service, maintaining steady and productive operations and achieving target sales and income.
- Managed front (dining) and back (kitchen) of the house, ensuring productive and efficient manpower.
- Active research and monitoring of market preference for continuous product innovation and business development.

FOODHALL OPERATIONS SUPERVISOR 2017-2018 ●

SM CDO Downtown Premier

- Created and implemented standards and policies for 12 food tenants and restaurants.
- Took part in the administrative and leasing tasks.
- Ensured that tenants adhere to food safety protocols by conducting monthly audits and weekly monitoring.

SALES AND MARKETING SUPERVISOR 2013-2017 ●

Dunkin' Donuts - Cagayan de Oro

- Focused on Sales, Marketing and Operations of a Dunkin' group of stores
- Responsible in the daily operations of the stores: managing the manpower, projecting of stocks, adhering to customer service protocols and conforming to food safety standards.

EDUCATION

XAVIER UNIVERSITY Ateneo de Cagayan 2009-2013 ●

Bachelor of Science in Business Administration
Major in Financial Management

- GPA: 3.121 / 4