

**Ma. Lyka Rolle Nazar**

**Contact Number: 519-694-6891**

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**ABOUT ME:**

**I am a highly motivated and ambitious person who is flexible and adapts easily to new situations and manages, due to attention to details and the drive to self-development, to learn rather quickly. Commitment, organization, and administrative tasks are strengths of mine and always helped me along the way. The ability to maintain a realistic balance among multiple priorities and a strong Written and verbal communication, make me a great candidate for any Hospitality related position.**

**WORK HISTORY**

**Food Service Supervisor**

**Tim Hortons Richmond Street Lucan, ON N0M 2J0**

**October 20, 2022- Present**

- Supervise and coordinates staff activities in all sections and designated positions
- Ensure food service and quality control including wastage control and maintaining records
- Supervise, motivate, and train team members on assigned shift positions.
- Ensure to provide high level of sanitation and safety standards procedures
- Responsible to ensure efficient and accurate preparation and sale products to maximize customer satisfaction.

**Restaurant Manager**

**Carluccios, The Ranches Souk, Dubai UAE.**

July 2018- August 2021

- Responsible for developing strategies to raise customers pool, expand traffic and optimize profitability
- Meeting sale goals by training, motivating, and providing feedback to store staff.
- Ensuring high customer satisfaction through excellent service.

**Assistant Restaurant Manager**

**Carluccios, Dubai Marina Dubai, UAE.**

August 2017 – June 2018

- Responsible for always maintaining a high and active profile in the restaurant, and promptly dealing with any situation that may arise. Also, in charge of getting entire staff together and making sure they all push in same direction.

**Assistant Restaurant Manager**

**Carluccios, Arabian Ranches Dubai UAE.**

July 2015 – July 2017

**Restaurant Supervisor**

**Carluccios, Arabian Ranches Dubai, UAE.**

July 2014- June 2015

**Senior Server**

**Carluccios, Deira City center Dubai, UAE.**

April 2010 – June 2014

**Cashier /Food Server**

**Yellow Cab Pizza Co., Manila Philippines**

November 2009-April 2010

**Cashier/Food server**

**Jollibee Food Corp.**

**Manila, Philippines**

March 2004-June 2004

**Cashier/Food server**

**Jollibee Food Corp. Manila, Philippines**

**February 2003 – July 2003**

## EDUCATION

### **Bachelor of Commercial Science**

#### **Major in Computer Science**

2001-2005- Graduate

Jose Rizal University, Mandaluyong City

Philippines

#### **High school**

1997-2001

University of the East, Recto Manila

Philippines

## CERTIFICATIONS

Supervisor Health and Safety Awareness, Canada

-Issued on October 20,2022

First Aid & CPR/AED Level C, Canada

-Issued on August 08,2023

Food Handler Certification, Canada

-Issued on January 29,2023

## SKILLS

Staff Leadership

Cost Control

Inventory Management

Staff Supervision

Ordering Supplies

Food Safety Compliance

Team Development

Communication Skills

## TECHNICAL SKILLS

MS Word

PowerPoint

MS Excel