

Kim Aibram Dimagiba

Telecommunications Engineer

- More than 5 years experience in Telecommunications Company.
- Experience in configuring routers using static, dynamic, VPN and i-gate connection
- Site survey, install and repair for FTTH and copper connection.
- Well-versed in resolving client issues practicing adaptability and flexibility in certain situations
- Passionate about computer networking and troubleshooting; conducted network analysis and troubleshooting for various projects
- Increased work efficiency by demonstrating knowledge transfer skill when training new employees

Work History

- 2020-08 - Current
CX Service Delivery Associate II
Philippine Long Distance Telephone Company (PLDT), Malolos City
- Communicate with system users to ensure accounts are set up properly or to diagnose and solve operational problems
 - Diagnose, troubleshoot, and resolve hardware, or other network and system problems, and replace defective components when necessary
 - Install & Repair client's internet connection
 - WAN configuration - LAN configuration - Static configuration
 - Collaborated with team members to achieve target results.
 - Worked within applicable standards, policies and regulatory guidelines to promote safe working environment.
 - Monitored company inventory to keep stock levels and databases updated.
 - Prepared variety of different written communications, reports and documents.

- 2018-10 - 2020-08
Jr. Customer IP Network Specialist
Philippine Long Distance Telephone Company (PLDT) , Malolos City

Contact

Address

Malolos City, Philippines
3000

Phone

+639959664188

E-mail

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Skills

Computer and Electronics

●●●●●●●●
Very Good

Telecommunications

●●●●●●●●
Excellent

Troubleshooting

●●●●●●●●
Excellent

Repairing

●●●●●●●●
Excellent

Installation

●●●●●●●●
Excellent

Excellent customer service

●●●●●●●●
Excellent

- Learned new skills and applied to daily tasks to improve efficiency and productivity.
- Improved operations through consistent hard work and dedication.
- Install & Repair of client's internet connection
- WAN configuration - LAN configuration - Static configuration - VPN Configuration
- With experience in Cisco router configuration

2017-10 -
2018-06

Assistant Project Engineer

Philippine Long Distance Telephone Company (PLDT) , Makati City

- Site survey and preparation of sites SWBS.
- Manage, monitor & resolve issues related to site implementation. - Implement installation plans.
- Manage Pre-acceptance and Final acceptance test.
- Provisioning of FTTH facilities for Greenfield, brownfield.
- Provisioning of CO and CS MSAN nodes to support sales.
- Installation of feeder and sub-feeder FOC cables.
- Insertion/Splicing of FOC cables.
- Design and creation using AutoCAD and MS Visio Project Handled

Education

2011-05 -
2017-06

Bachelors: Electrical, Electronics And
Communications Engineering

AMA Computer College - Malolos City, Bulacan