



KENN MARION D. MARASIGAN



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109-6Milepost Place Eastyork
On M4h 109, CANADA M4H09

EDUCATION

Bachelor of Science: Associate
in Hotel & Restaurant
Management

Lemery Colleges, Brgy, Bagong
Sikat, Lemery Batangas, April
2015

Secondary Education
Agoncillo College Inc.,
Poblacion, Agoncillo,
Batangas, March 2012

Elementary Education
Pook Elementary School,
Pook, Agoncillo, Batangas,
March 2008

LANGUAGES

English

Bilingual or Proficient (C2)

Filipino

PROFESSIONAL SUMMARY

Knowledgeable and dedicated customer service professional with extensive experience . Solid team player with outgoing, positive demeanor and proven skills in establishing rapport with clients. Motivated to maintain customer satisfaction and contribute to company success. Specialize in quality, speed and process optimization. Articulate, energetic and results-oriented with exemplary passion for developing relationships, cultivating partnerships and growing businesses.

ADAPTABILITY & FLEXIBILITY

I am adapting successfully to changing situations & environments. Keeping calm in the face of difficulties. Planning ahead but having alternative options in case things go wrong and thinking quickly to respond to sudden changes in circumstances.

PROFESSIONAL EXPERIENCE

January 2020 - June 2023

CEO:Pamela Albania /Contact no:+63 977 832 2741 - Care'n Wash/General Manager of Operations, Bangin Agoncillo Batangas Philippines

- Established positive and effective communication among unit staff and organization leadership, reducing miscommunications, and missed deadlines.
- Identified and resolved unauthorized, unsafe, or ineffective practices.

January 2020 - June 2023

CEO:Jennica M. Del Mundo,Contact no:+63-929-720-4193 - Chicking Wings N Osamgyup/ Cook's Assistant, Bangin Agoncillo,Batangas Philippines

- Worked with chef to prepare daily food specials and other supplies.
- Prepared food orders to support waitstaff and other team members.
- Washed, peeled, and cut fruits and vegetables in advance to save time on food preparation.
- Followed recipes closely for consistent taste, quality and presentation.

March 2018 - December 2019

Supervisor:Mhel Anne S. Bartolazo/Contact no:+63-909-746-4397 - Yellow Cab Pizza Co,Team Leader, Batangas,Philippines

- Monitored team performance and provided constructive feedback to increase productivity and maintain quality standards.
- Supervised team members to confirm compliance with set procedures and quality requirements.

- Built strong relationships with customers through positive attitude and attentive response.

July 2017 - February 2018

Kentucky Fried Chicken ,Service Crew, Kentucky Fried Chicken (KFC)

Lemery Batangasranch

Job Description / Duties and Responsibilities:

- Make and prepare guest orders with accuracy and efficiency
- Provide a top-notch guest experience that includes friendly interactions, hot & fresh meals and a commitment to cleanliness
- Contribute to the overall positive and collaborative family environment.

May 2015 - May 2017

Head Waiter - Amorette's Restaurant & Catering Services, Poblacion, Agoncillo, Batangas

- Shared knowledge of menu items and flavors, enabling customers to make personal decisions based on taste and interest.
- Supervised server staff and simultaneously served personal section of tables

