

Jayson S. Romero

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Dau, Mabalacat, Pampanga 2010



CAREER SUMMARY

Highly qualified QA Engineer with over 8 years of experience in software industry, solution-oriented and hands-on technical player, centered in software testing. Ability to learn quickly, often in high pressure situations, in order to fully understand a new product, mobile or Web app.

SKILLS / EXPOSURE / TOOLS

- Test Case Scenarios (TestLink, Azure DevOps, and Jira)
 - Manual Testing (Web and Mobile Application)
 - Test Plans, Test Cases (PractiTest)
 - Automated test scripts using Telerik Test Studio
 - Automated test scripts execution and tracking of errors
 - Smoke Test
 - Functional Testing
 - Regression Testing
 - UAT Testing
 - Sanity Testing
 - Daily Stand Up meeting/updates
 - One on one meeting with clients
 - Reporting Analytics Testing
 - Agile project management framework
 - Visual Studio
 - Kanban
 - JIRA
 - Dev Azure
 - New hire onboarding and training
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PROFESSIONAL EXPERIENCE

Laivly - Cubao, Manila

July 2023 - Present

SQA Engineer

Responsibilities:

- This AI Assistant is used by customer service representatives in handling customer reported issues with the products they have ordered, to easily provide resolutions, to decrease the handling time of every cases, specifically in repetitive tasks
- Handling 3 different worldwide clients
- Testing an AI Assistant application (used by customer service and call center companies residing in Canada)
- Performing Smoke Testing, Functional Testing, End-to-End Testing, Exploratory Testing
- Creating Test Plan every month and sending it to the Project Managers for approval
- Creating test cases using PractiTest web app
- Executing Test cases on PractiTest web app and consolidating the test result
- Creating bug/defect tickets using Jira
- Responsible in making sure that the guide workflows included in the AI Assistant application's macro resolutions and other important details
- Performs data testing on recorded logs, Databricks testing, also the reporting analytics.
- Attending Daily Stand up meetings - updating the team on what tasks has been accomplished or with blocked and what is going to be done during the day
- Attending Engineering Sprint Demo to get the recent updates on the company's accomplishments and future updates

Responsibilities:

- Performs different types of testing such as smoke testing, regression testing, exploratory testing, functionality testing, etc.
- Creates test cases which includes a step-by-step guide on how to test a functionality
- Creates test plans and test strategies
- Creates user manuals/guides on how to use the application and all its features and functionalities
- Files issues found for incorrect UI and process flow using Azure DevOps and Jira
- Bug Tickets creation for defect tracking
- Enhancement Tickets creation for further UI and functionality improvements
- Product Backlog Item testing
- Performs API testing via swagger and postman
- Collaborates with the team to define user stories
- Performs data verification via SQL scripts
- Assists other QAs in the team

List of projects:

- Reports Management System with Billing Generation
- Health Record web app – A system that stores medical history and other medication related documents
- Document Editor web app – This system is used to manually and easily update pdf and other files
- Patient Support web app – Used for providing medications online for the Subscribers and Users
- Health plan/weight monitoring web and mobile app – Used in making nutritious menu plans, and monitoring the weight changes of a User with the help of an online health coach
- Time Tracking and Billing web app – A web app that is used to tracking employee's daily, weekly, or monthly time records and it is also used for preparing the monthly billing for Clients
- English Online Teaching web app – An app that helps children to easily learn basic English with the help of an online English language Instructor
- Course Enrollment and Certification web app – A web app that is used for course enrollment and certification acquisition for pharmacy related personnel
- Financial Literacy app – Educates the children on how to properly spend, save, and earn money by accomplishing the tasks some tasks.

Ecell Philippines - Berthaphil, Clark Pampanga

November 2014 - February 2015

Data Editor

Responsibilities:

- Responsible for updating the details displayed on GoHeadcase website
- Assuring that every mobile case designs displayed on the website are accurate
- Reporting of bugs using Microsoft outlook

Clark International Airport - Berthaphil, Clark, Pampanga

May 2014 - November 2014

Customs Processor

Responsibilities:

- Computing the freight rate depending on the weight of the parcel
- Preparing the needed documents for items that need to be shipped in and out of the country
- Releasing of the papers for the cargo shipments

EDUCATION & CERTIFICATIONS

Bachelor of Science in Information Technology

Mabalacat City College - 2010-2014

Dolores, Mabalacat, Pampanga

Computer Hardware Servicing - National Certification II

September 2013

CISCO CCNA 2 Certificate of Completion

Year 2013 – 2014

REFERENCES

Maeryll Shane Rey

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