

JOANA MARIE LIQUIGAN

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SUMMARY

Influential financial analyst with 11 years of successful progressive experience in finance, customer service and management, highly committed to developing and implementing robust policies, procedures, and processes that align with business objectives and promote strategic initiatives. Proven record of strong leadership with excellent motivation, able to emphasize and work with people of diverse backgrounds and cultures, reflecting the class of accounting performance.

EDUCATION

University of Makati

Bachelor's Degree in Finance
2008 - 2012

Dean's Lister

SKILLS

- Experience in managing budgets and handling financial documents
- Advanced SAP and Oracle NetSuite ERP knowledge
- Getpaid, Salesforce, Case management, & Verify experienced.
- Team management.
- Analytical and Critical thinking.
- Financial planning, financial management, account reconciliation.
- Microsoft Office expert
- International Payment System.
- Strong organizational and time-management skills
- Exceptional communication and interpersonal skills

PROFESSIONAL EXPERIENCE

ERP/ACCOUNTING CONSULTANT

Oracle Netsuite (Philippines) Corporation | Nov 2021 - Dec 2022

- Leads the identification and documentation of customers' value gaps leveraging proprietary SuiteReview methodology.
- Evaluate and test client business processes and IT controls, and identify areas of risk for management.
- Architect solutions for complex business requirements, which may include configuration and/or integration and/technical components.

SENIOR FINANCE ANALYST

Maersk Global Service Centre (Phils) Ltd. | May 2020 - May 2021

- Lead SWE analysts driving results as a cluster, and the team camaraderie. Monitor and manage the performance dashboard of the entire Southwest Europe team against specific monthly targets and KPIs.
- Handled the most complex credit customers and the highest outstanding in the entire South west Europe team.

FINANCE ANALYST

Maersk Global Service Centre (Phils) Ltd. | Jul 2018 - May 2020

- Handles various reports to implement key operational changes.
- Initiate weekly meetings with Spain Collectors and Analysts for account updates and strategies, implement processes, and handle escalations.
- Handles Tunisia accounts with end-to-end accounting process.

FINANCE COLLECTOR

Maersk Global Service Centre (Phils) Ltd. | July 2015 - July 2018

- Placed outbound calls and improved collection process to Key Client customers, US & Canada accounts.
- Evaluated customer accounts to determine adherence to repayment schedules. Adhere to clients' payments should be posted in real-time before releasing containers at the port.
- Managing the team's KPI dashboard daily and monthly basis.
- Strategies implementing great AR performance in the team.

FINANCE ACCOUNT EXECUTIVE

Mccann Worldgroup Philippines Inc. | Aug 2014 - Feb 2015

- Contact customers about account & information issues.
- Approve and process the payment of clients from sales.
- Update account plans based on changing markets, customer conditions, and competitor activity.

ACCOUNTS PAYABLE INVOICE ADMINISTRATOR

Ericsson Telecommunications Inc. | Oct 2013 - Apr 2014

- Manage invoices so that it is processed and paid on time.
- Process with high quality and according to Ericsson's invoice-to-payment process and approved legal requirements.
- Perform month-end closing activities.

FINANCE CONTROL ASSISTANT

Orient Overseas Container Line Inc. | Jun 2012 - Jul 2013

- Administered invoices and Bill of Lading for clients.
- Supervising customer service rep in processing container deposit refunds. Processing cheques approved for deposit refunds.
- Reviewing the financial records of customers, effective for credit terms.
- Handled petty cash for the entire company's use of funds.

TRAININGS & RECOGNITIONS

- Champ of the Month awards
- Going the extra mile award
- Star award
- Analyst Team Champ of the month
- Long service award
- Leadership award
- Finance Shipping Line training
- Basic Safety Training