

Edgardo Perez

#1112 ibayo st pinaod San ildefonso Bulacan , Bulacan region 3 3010

+639296359016

ehdgardoperez91877@gmail.com

Summary

Talented individual with desire to make guests feel welcome. Energetic personality coupled with strong work ethic. Eager to demonstrate advanced skills in food safety and customer service to new, rewarding opportunity.

Self-motivated individual offering excellent skills in guest relations and upselling products and services. Engaging wait staff member with ability to articulate and help customers make menu choices. Pursuing similar position where skills in conflict resolution will be embraced.

Skilled Waiter adept at operating in fast-paced environments with demanding objectives for sales, service and quality. Talent for adapting to changing menus and policies, as well as handling customer issues. Analytical problem-solver adept at managing time and preparing for future guests with efficient side work.

Experience

Waiter

11/2016 - 03/2023

HRH Princess Basma Bin Talal

Amman Jordan , Jordan

- Washed buffet, restaurant and banquet items, including silverware, dishes, cooking utensils, equipment and displays.
- Delivered friendly and fast service to process high-volume food and drink orders at peak times.
- Arranged alternative selections for guests with food allergies through careful collaboration with kitchen teams.
- Resolved customer complaints promptly, escalating larger operational concerns to management.
- Completed daily opening and closing checklists to maintain standards and ready dining rooms for service.
- Hand-washed dishes and glassware.
- .
- Answered phones politely and promptly while accurately recording and confirming reservations.
- Picked all fruits and vegetables for seasonal produce farm.
- Safely carried out manual labour work in compliance with health and safety standards.
- Inspected, detected and reported health and disease problems in crops, livestock and poultry to managers and supervised treatment to verify cure.
- Checked produce for quality issues, triaged bad products and packed high-quality yield for transport to markets.
- Loaded products into trucks, ensuring swift and secure deliveries to storage facilities.

Skills

- Fruits Curving
- Flower decoration
- Keen attention to details
- Time management skills
- Positive approach
- Excellent presentation skills
- Food and beverage knowledge
- Food safety understanding
- Highly responsible and reliable
- Extensive hospitality background
- Spirits, wine and food service
- Sanitisation procedures
- Table clearing
- Spirits knowledge
- Ability to adapt effectively any occasion

Education

Malabon municipal high school
City of malabon , NCR

06/1990 - 03/1994