

# Ernie S. Manguerra

## Automotive Technician

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### CAREER SUMMARY

GMC Light truck mechanic with more than 16 years of experience in maintenance, troubleshooting, repair & and services. Motivated, hardworking, reliable, and productive. Proven ability to deliver high-quality work and customer satisfaction. Extensive hands-on experience in engine and transmission repairs and replacement.

### SKILLS

- Valid Driver's License
- Safety Awareness
- Time management
- Estimating Work
- Customer service Oriented
- Teamwork & Leadership
- Organized and efficient
- Self-motivation
- Strong Work Ethic
- Repair Engines and Transmissions
- Suspension and Steering repairs
- HVAC repair
- Preventive Maintenance
- Welding and Fabrication
- Diagnose and repair problems
- Flexibility

### EMPLOYMENT HISTORY

**Automotive Technician-** February 2008 – Up to the present

**M.S. & R.Y. Behbehani Co., State of Kuwait General Motors Middle East Dealership (GMC)**

- Diagnoses, disassembles, and overhauls V8 engine, V6 engine, and 4 & 6-inline engine.
- Diagnoses, disassembles, and overhauls automatic transmissions such as 4L60-E, 4L80E, 6L80, 6 L90, and 6 T 70/75.
- Maintains and ensures quality service through General Motors (GM) diagnostics procedures and recommendations.
- Updates skills & knowledge in automotive diagnosing via GM's posted bulletins and campaigns through all General Motors Vehicles.
- Performs routine maintenance tasks such as oil changes, filter replacements, tire rotations, and brake inspections to ensure vehicle longevity.
- Repairs or replaces malfunctioning components using appropriate tools, enhancing overall vehicle functionality.
- Participates in continuous training and professional development activities to maintain knowledge of rapidly advancing automotive technologies.
- Increases revenue through upselling of additional services and products during customer interactions.
- Increases customer satisfaction by providing timely and accurate estimates for repair costs.
- Ensures safety compliance by performing routine inspections on all vehicles in the shop.
- Enhances vehicle performance by conducting comprehensive diagnostics and implementing appropriate repairs.
- Manages workflow within the shop to ensure timely completion of tasks and optimal resource allocation.

**Lead Mechanic / Oil Changer** - October 2005 – October 2007

**Kharafi National, State of Kuwait**

- Handled automotive mechanical breakdowns including under chassis repair.
- Maintained vehicle top performance before and after each usage.
- Performed frequent tune-ups and check-ups.

**Auto Mechanic** - April 2004 – August 2005

**RAPIDE Auto Service Center, Makati City Philippines**

**Driver Mechanic** - April 2002 – May 2003

**Almeda Construction and Equipment Rental Company, Taguig City Philippines**

**Auto Mechanic** - July 1998 – April 2002

**Mechanic 911 (Hagar Towing Service) Philippines**

## **EDUCATION**

### **Automotive Technology**

Vocational School Graduate at Don Bosco Technical Institute.  
Makati City, Philippines.

Year Graduated: October 1998

High School Graduate at Holy Rosary Academy

San Agustin Romblon, Philippines.

Year Graduated: March 1994

## **REFERENCES**

### **Mukadam Imtiyaz Ali**

Service Advisor at M.S. & R.Y. Behbehani Company

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### **Benny P. Yacob**

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### **Pankaj Kumar Sevak Pradeep**

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