Charmaine **Martinez**

Contact

Phone

+63-927-564-9608

Address

C18 Quezon City Housing 28
Sitio Damong Maliit Brgy.
Nagkaisang Nagyon
Novaliches Quezon City

Email

martinezcharmaine401@gmail.com

Expertise

Computer Literate

Customer Relation

Technical Hard Skills

Verbal and Writing Skills

Analytical and problem solving

References

Michael V. Escalona 2095059
Supervisor - AtHome Service Desk TTEC Novaliches

Inna Beatrice Yangson
Manager, Marketing In-Charge
Jollibee Foods Corporation
Contact No. 09065657323

About Me

I work for Customer Service for almost half of my life. Basically I loved serving and doing my best in providing a great customer experience. I started working since I was 17 yrs old. I am able to handle multiple tasks on a daily basis. I am always energetic and eager to learn new skills.

Educational

2015 - 2016 — **Our Lady Of Fatima University**
Bachelor of Science in Accountancy

2012 - 2013 — **Maligaya High School**

Experiences

Techmical Support Representative Tier 2
AFNI Phils. Inc
February 2023- February 2024

Technical Support Representative
AT&T - Teleperformance Inc
July 2022- January 2023

Customer Service Representative
Telco-Australian Account
Sutherland Global Services
September 2021-July 2022

HC Consumer Finance Inc
October 2018-September 2021

Junior Credit Advisor/Sales Associate

Jollibee Foods Corporation/Staff Search Asia
Service Crew/Administrative assistant
November 2013-May 2018