



# ROUEL QUIBUYEN

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## PROFESSIONAL SUMMARY

As a versatile English and classroom teacher, I tailor my teaching methods to each student's individual needs, fostering a personalized learning environment. My strong communication and leadership skills complement my commitment to student success. Additionally, my proficiency in content writing and editing ensures timely delivery of detailed, character-rich, and thematically engaging written work.

## SKILLS

- Student Engagement
- Behavior Management
- Editing and Proofreading
- Classroom Instruction
- Creative Writing
- Deadline Management
- Proofreading
- Differentiated Instruction
- Technical Writing

## EXPERIENCE

- Content Writer February 2023 - Current  
Crossborder Digital | Auckland, New Zealand
- Created clear, SEO-friendly content for various client websites, ensuring it's 100% error-free and easy to read.
  - Prepared the information and style to achieve 100% reader engagement.
- College Instructor September 2023 - December 2023  
Our Lady of the Pillar College-San Manuel | San Manuel, Philippines
- Broadened student knowledge with engaging lectures.
  - Involved students in assignments, projects, and discussions, achieving an 80% lesson comprehension rate.
- Classroom Teacher June 2017 - January 2023  
Philippine Yuh Chiau School | Cabatuan, Philippines
- Led meetings on curriculum development, teaching, and student assessment, offering ongoing support for diverse student needs to enhance at least 80% of their learning.
  - Organized and completed all parent-teacher conferences as planned throughout the year.
- Customer Service Representative August 2016 - January 2017  
Stellar Philippines | Quezon City, Philippines
- Achieved 100% efficiency in resolving questions and complaints.
  - Acted on incoming calls, addressing concerns, scheduling appointments, and finalizing sales.
- Customer Service Representative February 2016 - June 2016  
Sitel Philippines | Bagumbayan, Eastwood, Quezon City, Philippines
- Addressed customer inquiries, payments, and service requests.

- Attained 100% customer satisfaction with fast, knowledgeable service.

Customer Service Representative

May 2015 - January 2016

Sykes Asia, Inc | Mandaluyong City, Philippines

- Improved customer happiness by providing quick, expert service.
- Managed customer questions and complaints.

Classroom Teacher

June 2014 - May 2015

La Salette of San Mateo, Inc | San Mateo, Isabela, Philippines

- Created a 100% secure, welcoming space for students to grow emotionally and socially.
- Organized detailed records of student development, obstacles, and achievements.

## EDUCATION

Master of Arts - Teaching English

Isabela State University, Echague, Philippines

Secondary Education - English

May 2014

Our Lady of the Pillar College, San Manuel, Isabela

## ADDITIONAL INFORMATION

### Licenses / Certifications

**Date:** May 05, 2020

**Issuing Body** TEFL Professional Development Institute

**Certificate Title:** Teaching English as Foreign Language (High Distinction) – 120-hr Certification

**Certificate Number:** 15204706PE

**Date:** May 22, 2015

**Issuing Body:** Professional Regulation Commission

**License Number:** 1390205