



RENATO S. BLANZA JR.

As a passionate and experienced hotel and food industry professional, my goal is to improve customer happiness and business success through my knowledge in numerous jobs. My goal is to lead and motivate diverse teams, offer excellent guest experiences, and apply new tactics to raise service standards. I aim to contribute my skills and knowledge to a dynamic organization that values excellence and fosters growth within the hospitality and food sector

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Current Address:

Homestead 7 Paget Drive, Paget,
Bermuda PG04

WORK EXPERIENCE

Lido Complex

60 South Shore Road, PG 04, Bermuda

General Assistant Dining Room

February 2023 - Present

Lido Complex

60 South Shore Road, PG 04, Bermuda

Food and Beverage Waiter

February 4, 2019 - February 2023

Ippudo Philippines

Uptown Mall, BGC, Taguig, Phils.

Service Representative

March 2017 - July 2018

Shaburi Philippines

Uptown Mall, BGC, Taguig, Phils.

Dining Staff

August 2016 - February 2017

J. Co Donuts

SM MOA, Pasay City, Philippines

Frontliner

January 2016 - July 2016

McDonalds Corporation

BGC, Taguig City, Philippines

Barista

February 2014 - July 2015

ACADEMIC HISTORY

Bachelor of Science in Marine Engineering

West Bay College

Muntinlupa, Philippines

2010-2013

PERSONAL INFORMATION

Age: 29
Birthdate: June 7, 1994
Gender: Male
Civil Status: Married
Citizenship: Filipino

SKILLS AND ABILITIES

- Excellent verbal and written communication skills, enabling effective interaction with guests, colleagues, and management to convey information, take orders, and address inquiries.
- Well versed in taking food orders professionally and promptly.
- Adept at quickly identifying and resolving issues related to service, orders, or guest concerns to maintain a positive atmosphere.
- Highly skilled in operating cash register / drawer and receive payment from customer in cash or credit / debit /gift card
- Demonstrated flexibility in adjusting to different roles and responsibilities within the hospitality and food industry, showcasing the ability to thrive in various work environments.
- Excellent capability of anticipating guests' needs and fulfilling them appropriately
- Strong ability to multitask and prioritize tasks in a fast-paced environment, ensuring efficient service delivery and meeting deadlines.
- Proficient in maintaining a clean and sanitized work place
- Ability to stay composed and professional during busy and demanding shifts, ensuring consistent quality service.
- Exceptional communication skills