



SHAINA SANDRA MALANA ALIHAN

771 PUROK 6 BRGY. REAL, CALAMBA CITY, LAGUNA PHILIPPINES 4027

(+63) 917 1093987 | (049) 5495230

SSMALIHAN@GMAIL.COM

OBJECTIVE

Seeking an employment as a statistician or data analyst in which I would be able to utilize and enhance my knowledge and skills in data management and analysis, data mining, and predictive modelling to serve the company's needs

SKILLS

Statistical Analysis
Programming
Data Mining and Processing
Data Visualization
Predictive Modeling
KPI Dashboard and Scorecard

SOFTWARE

R
SAS
KNIME
Tableau
Power BI
MS Office

EXPERIENCE

BUSINESS INTELLIGENCE SPECIALIST

ARCADIS

JANUARY 2023 – PRESENT

Creates and maintains operational and financial dashboards and analysis using different BI Tools and provides the top management and business directors with relevant, accurate and timely reports regarding business position and operations that is used for budgeting, forecasting, managing risks, and making strategic decisions

BUSINESS ANALYTICS AND INSIGHTS ASSOCIATE

MANILA ELECTRIC COMPANY

MAY 2022 – DECEMBER 2022

Conduct studies and analytics, drilling down on certain business challenges, and provide recommendations to drive operational efficiency and improvement on BAU and project metrics

COMMERCIAL STRATEGY DEVELOPMENT ASSOCIATE

MANILA ELECTRIC COMPANY

JULY 2021 – MAY 2022

Develop, update, and communicate medium and long-term strategy plans of Customer Retail Services (CRS) organization of the company

BUSINESS ANALYST

RINGCENTRAL, INC.

DECEMBER 2020 – JULY 2021

Provides analytics support for management by developing periodical performance monitoring dashboards, reports, and metrics



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INDUSTRY EXPERIENCE

Information Technology and
Telecommunication
Utility and Energy

FUNCTIONAL EXPERIENCE

Finance and Accounting
Network Services

ANALYTICS ADVISORY SENIOR ANALYST

ACCENTURE, INC.

AUGUST 2017 – AUGUST 2020

Provides descriptive and predictive analytics to operations and company's clients

EDUCATION

TERTIARY

BACHELOR OF SCIENCE IN STATISTICS

UNIVERSITY OF THE PHILIPPINES – DILIMAN

2013 – 2017

SECONDARY

LAGUNA SCIENCE HIGH SCHOOL

2009 – 2013

PRIMARY

COLEGIO DE SAN JUAN DE LETRAN – CALAMBA

2002 – 2009

ACTIVITIES AND AFFILIATIONS

2016 – 2019

President, UP Kristiyanong Kabataan para sa Bayan (UP KKB)

Participant, 17th Faculty-Student Conference on Statistical Sciences

Thesis Consultant, The Effect of Tourism Development on the Informal Economy: A Case Study of Kaybiang Tunnel and the Tourism Related

Informal Economy of Nasugbu, Batangas

Thesis Consultant, A Correlation Analysis of the Demographic Attributes



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and Homeowners Associations' Capacity to Sense of Community
Thesis Consultant, Morpho-Physiological and Anatomical Characteristics of Smooth Narra (*Pterocarpus indicus* Willd. forma *indicus*) Subjected to Salt Stress
Thesis Consultant, Study of the Attributes Influencing the Decision to Live in High-Rise Condominiums: The Case of Makati City

2015 – 2016

External Vice-President, UP Kristiyanong Kabataan para sa Bayan
House Council Officer, Sampaguita Residence Hall House Council
Student Assistant, Sampaguita Residence Hall
Volunteer, UP School of Statistics Student Council Correlate
Volunteer, UP School of Statistics Career Assistance Program

2014 – 2015

Internal Vice-President, UP Kristiyanong Kabataan para sa Bayan
Student Assistant, Sampaguita Residence Hall
Event Organizer, Perspective: A Forum on Gender Sensitivity

2013 – 2014

Member, UP Kristiyanong Kabataan para sa Bayan (UP KKB)
Volunteer, UP School of Statistics Student Council Correlate

HONORS

- Civil Service Eligible – March 2017 CSC-PPT Professional Level
- Recipient of DOST-SEI RA 7687 Scholarship
- Participant, Woman Up 2015: Young Women Leadership Conference, Harvard Undergraduate Women in Business (HUWIB)
- Recipient of MAHARLIKA (Best People Award), The 2018 A-List Awards of Accenture Intelligent Operations Center in the Philippines



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