

CARMELYTTA SANTOS TUMALE

Phase1 Ilang-ilang St. Alido Heighths Subd.

City of Malolos Bulacan, Philippines

Contact No. **09270468266**

Email Address: **carmelytta.tumale@gmail.com**

-

OBJECTIVES:

Looking for a position in which I can use, apply and develop the knowledge and skills that I've learned and acquired in my Information Technology course and provides challenging and rewarding while allowing me to utilize my knowledge and skills in other field.

-

EDUCATIONAL ATTAINMENT:

Tertiary: Bachelor of Science in Information Technology

2012 – 2016

Bulacan State University

City of Malolos, Bulacan

Secondary: Marcelo H. Del Pilar National High School

2007 – 2011

Sta.Isabel, Bulacan

Primary: Barasoain Memorial Elementary School

2001 – 2007

Mojon City of Malolos, Bulacan

COMPUTER SKILLS

Programming Language: Visual Basic 6.0, Java (Basic), HTML, CSS, PHP (Basic)

Database Management Software: MSSQL Server 2005, WAMP Server, XAMPP Server

OS Platforms: Windows XP/ Windows7/Windows8

Software: Adobe Photoshop

SEMINAR, TRAINING, AND ACTIVITIES:

- **OJT at Prime Outsourcing (Offshore Staff Leasing, Call Center Solutions, Web Services)**
6/F Summit One Tower #530 Shaw blvd. Mandaluyong City Metro Manila Philippines
June 09, 2015 – September 11, 2015
- **Company Visit Site Tour in Sitel Philippines Corporation**
Loakan Road, Baguio City
March 3, 2015
- **The 4th IT Congress “Gaming to the Next Level”**
College of Information and Communications Technology
Bulacan State University
Malolos City of Bulacan
October 3, 2014
- **IT Congress “Talking IT Higher. Moving IT Faster. Building IT Better”**
College of Information and Communications and Technology
Bulacan State University
Malolos City of Bulacan
- **English Language Training**
11th Floor Belvedere Tower
15 San Miguel Ave., Ortigas Center
June 13, 2016 – July 1, 2016

-

WORK EXPERIENCE:

- **Convergys Philippines**
Customer Service Associate
8th flr SM MegaMall Building C Julia Vargas corner EDSA
Wack-wack Village, Mandaluyong City 1550 Metro Manila
July 2016 –October 2017
 - **VXI Global**
AT&T Customer Service Representative
1029 EDSA, Veterans Village, Project 7, Muñoz
1105 Quezon City, Philippines
October 22, 2017 – February 21, 2019
 - **Accenture**
Associate Software Engineer
Cybergate Tower 1, Pioneer St.
Mandaluyong City, Metro Manila
March 8, 2019 – February 18, 2020
 - **Citibank**
Customer Service Analyst 1 – CO9
15th flr Citi Plaza 34th Street
Bonifacio Global City, Taguig 1634
May 26, 2020 – February 19, 2021
 - **Cloudstaff**
Executive Services Specialist II
L2, New Street Building
McArthur Highway, Balibago, Angeles City
January 25, 2021 – Present
-

PERSONAL INFORMATION:

Age : 28
Birthday : July 16, 1995
Civil Status : Single
Citizenship : Filipino
Height : 5'4
Weight : 72kg
Religion : Christian Catholic

CHARACTER REFERENCE:

- **Michelle T. Mat-an**
Supervisor
09209102081
- **Sheena Mae Arbasto**
Colleague
09664659875
- **Vanessa Dalangin**
Colleague
09175233587

I hereby certified that the above information is true and correct.

Carmelytta Santos Tumale
Applicant's Signature